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Ask for: Georgia Humphreys

Date: 17/01/25

Dear Member

HEALTH REFORM AND PUBLIC HEALTH CABINET COMMITTEE - TUESDAY, 21 JANUARY 2025

I am now able to enclose, for consideration at next Tuesday, 21 January 2025 meeting of the Health Reform and Public Health Cabinet Committee, the following report(s) that were unavailable when the agenda was printed.

Agenda Item No

24/00115 Kent County Council Integrated Care Strategy (KCC ICS) Delivery
Plan - Key Decision (Pages 1 - 134)

Yours sincerely

Benjamin Watts General Counsel



From: Dan Watkins, Cabinet Member for Adult Social Care and

Public Health

Anjan Ghosh, Director of Public Health

To: Health Reform and Public Health Cabinet Committee, 21

January 2025

Decision Number: 24/00115

Subject: Kent County Council Integrated Care Strategy (KCC ICS)

Delivery Plan

Classification: Unrestricted

Future Pathway: Cabinet decision

Summary: The Health and Wellbeing of the people of Kent is not improving in the way we would wish and in some areas has shown signs of declining. To address this, we need to focus on the full breadth of wider determinants of health (WDH) including socioeconomic, health behaviours, clinical and environmental.

The Kent and Medway Shared Delivery Plan for delivery of the Integrated Care Strategy, previously shared with and endorsed by the Committee, is a key catalyst to encourage action by all system partners to address the WDH. Kent County Council has a key role in tackling these determinants.

While Local Authorities have been the lead agencies responsible for public health for over a decade, action to fully capitalise on this shift has not been achieved in any local authorities. In Kent we can now use the integration of health and social care to start to realise this opportunity.

Work has taken place to identify and capture the current activity within Kent County Council which impacts on health and wellbeing. There is a strong recognition and ownership of this role across officers in all council teams. Additionally, priorities for future action have been agreed and outlined, recognising the financial challenges we face. This paper recognises the key importance and role of the council in improving the health and wellbeing of the people of Kent and details the roles each part of the council is, can and will play in this important work.

Work is now progressing on a Kent County Council wide Prevention Framework which will include a focus on how corporately the council meets the requirements of the Care Act as well as wider opportunities for prevention. Much of the activity within this delivery plan will contribute to the prevention agenda.

Recommendations: The Health Reform and Public Health Cabinet Committee is asked to consider, comment or make recommendations to Cabinet on the proposed decision, attached as Appendix C.

1. Summary of Approach

1.1 The KCC Integrated Care Strategy (ICS) Delivery Plan

- 1.1.1 KCC is a key partner in the local system and the activity of all parts of the council have a profound impact on health and wellbeing. The work here captures that activity and frames it as our corporate contribution to the Kent and Medway Integrated Care Strategy.
- 1.1.2 The Plan is in two parts. The first curates, at a Directorate level, all the current relevant activity that the directorate is contributing to this endeavour. These detailed documents form Appendix A.
- 1.1.3 The second output details a range of new priority actions defined and developed by each directorate for the next one to three years. This has been included as Appendix B to this paper.
- 1.1.4 Directorates have developed priority outcomes in the context of the challenging financial environment and there is a recognition that not all activity will necessarily continue.

1.2 The approach to developing the KCC ICS Delivery Plan

- 1.2.1 For both pieces of work, the approach in developing the plan was adapted to each directorates' favoured approach. This included working directly with Directorate Management Teams (DMTs), incorporate work undertaken by DMTs, and working with nominated officer leads from the DMTs.
- 1.2.2 The work involved review of key strategies, delivery plans and division plans, bespoke submissions from key officers, and discussions and meetings with key individuals and teams, all of whom were extremely positive and supportive in developing and iterating the outputs included here.
- 1.2.3 The outputs therefore represent a curation of the breadth of work already in train across the council as well as new priority actions developed by officers within directorate teams.
- 1.2.4 The plan and priority actions were agreed by the Corporate Management Team in November 2024. It was agreed that the work would benefit from wide political sign up and, through discussion with Democratic Services, it was agreed to seek the views of Health Reform and Public Health Cabinet committee members prior to the decision being taken by Cabinet to adopt this delivery plan.

1.3 How the delivery plan can be used and is intended to be implemented

1.3.1 The plans demonstrate the key role of all Council functions in improving health. The work represents KCC's corporate contribution to the Integrated Care Strategy and details how we will support the Shared Delivery Plan (SDP).

- 1.3.2 It is proposed that progress against the agreed Priority areas remains owned and monitored by each Directorate with a single council-wide collated progress update.
- 1.3.3 The proposed process by which the Integrated Care Partnership (ICP) is sighted on delivery of agreed improved health outcomes will be through progress towards the developed Log-Frame indicators. The indicators which the agreed KCC priorities impact on have been appended to the directorate Action plans.

2. Introduction

- 2.1 The Health and Social Care Act 2012 conferred duties on Local Authorities to improve public health. While the theoretical benefits of public health resource and responsibilities residing in local authorities was clear, since that time it could be argued that progress to fully capitalise on the opportunity, nationally, has been limited and variable.
- 2.2 Improving health and wellbeing requires a recognition of the full range of determinants of heath. These are well captured within the Robert Wood Johnson model which has been widely adopted in the local system.
- 2.3 If we are to improve health in Kent we need to consider all these determinants and the impact we are having as a council in addressing them. The need for this approach is increasingly recognised in the wider system and has informed the development of the Kent and Medway Integrated Care Strategy and subsequent Shared Delivery Plan.
- 2.4 Work has been undertaken internally to attempt to capture the full range of activity across the council that impacts on the wider determinants of health. This has demonstrated the key ongoing roles of most council functions that affect the health of those we serve.
- 2.5 Conversely, there is a recognition of the impact that the public health function can have on the work of other council directorates. These include impact on demand for adult, and children, young people and families, social care.
- 2.6 Work has taken place with Council directorates to define key priority areas for action over the coming two or three years that will impact on public health and wellbeing. This is against a challenging financial position.
- 2.7 The actions defined in this work, both existing and planned, detail the county council's contribution to delivery of the Kent and Medway Integrated Care Strategy and in turn the Kent Joint Local Health and Wellbeing Strategy.

3. Background

3.1 The health and wellbeing of the people of Kent is not improving as much as we would wish and in many areas has shown signs of declining. Increases in life expectancy have stalled and levels of poor mental health have increased.

On many measures the performance of Kent has been poor relative to the England average and the historic, relatively better health of people in Kent, is increasingly eroded, with risk of further decline. Examples include increasing levels of overweight in adults at a rate significantly higher than the national average, levels of hospital admissions following violent crime moving from significantly better than the England average to significantly worse over a few years, and under 18 contraception rates falling at a slower rate than nationally so that local rates have moved from significantly below to above national rates. Additionally, there are persisting inequalities in health within Kent focussed on both geographic and different care groups and parts of the population.

- 3.2 The Health and Care Act 2012 shifted the lead responsibility for public health from the NHS back to local authorities. This recognised the key opportunities within local authorities to impact on public health. There is a strong historical precedent with most major gains in health in the past resulting from improvements in nutrition, income, sanitation, housing and education.
- 3.3 Health is impacted by a wide range of determinants with around 80% outside the traditional (but not the full potential) remit of the NHS. Locally the Robert Wood Johnson model has been adopted to illustrate the full range of factors that impact on health and their relative contribution.

We need to addressALL the wider determinants of health (WDH)



source: Robert Wood Johnson Foundation and University of Wisconsin Population Health Institute in US to rank countries by health status

- 3.4 Clearly a public health approach that largely relies on impacting on health behaviours can at best have a 30% impact and a focus on clinical service will land even less gain. If we are to optimally improve health and wellbeing we need to consider our full impact on all the determinants of health and wellbeing and how we might work to address them.
- 3.5 The approach recognises the importance of all county council functions in improving health and wellbeing. Indeed, it recognises the roles of a wider range of system players in this endeavour. In parallel with the work with

internal council functions, action has been taken to recast and reinforce public health links with key external partners, recognising their role in improving health and wellbeing. This has included work with district and borough councils, with the Kent Association of Local Councils, with the Office of the Police and Crime Commissioner and with the Kent and Medway Housing Group, amongst others.

- 3.6 The Kent and Medway Integrated Care Strategy, evolving from a national NHS driven expectation that Integrated Care Systems produce such a strategy, and the subsequent Shared Delivery Plan, has provided an opportunity to secure NHS commitment to action to tackle inequalities and the wider determinants of health. Given the key beneficiaries of the Integrated Care Strategy in terms of numbers and actions will be the people of Kent, recognising the need to minimise the number of agreed strategies in this arena, and seizing the opportunity to optimise NHS buy in to the approach to focus on the wider determinants of health and tackling inequalities, it was agreed that the IC Strategy should additionally fulfil the role of the Joint Local Health and Wellbeing Strategy for Kent.
- 3.7 In addition to the role of the County Council, as detailed in this paper, there is recognition of the role that district and borough councils can play in improving health. This has led to increasingly close working between public health and local district and borough councils with a named relationship lead from within the public health specialist cadre supporting the work of each council. Local district and borough councils have developed local health alliances and partnerships with local NHS and Voluntary Community Social Enterprise (VCSE) groups, amongst others, and have defined local priorities for health improvement. They are developing local action plans to deliver on these priorities.
- 3.8 Similarly, the role of local communities in owning local health issues and delivering at that level has been recognised through closer relations between public health and the Kent Association of Local Councils (KALC). KALC have also developed a list of priorities to improve health and wellbeing and have developed an action plan around these.

4. The Breadth, Contribution and Impact of Kent County Council on Health and Wellbeing

- 4.1 Health and Wellbeing and its determinants, as defined by the Robert Wood Johnson model, are heavily influenced by council led activity. The priorities within Framing Kent's Future around Levelling Up, around strong community infrastructure, environmental step change and new service models around care and support align well with this agenda. Improvements in all these areas will have a positive impact on the wider determinants of health and therefore the health and wellbeing of the population we serve.
- 4.2 There is recognition that much work is already in train that contributes to improved health. This work is of considerable value and, while difficult financial decisions will need to be made, its continuation will impact positively on health

- and wellbeing as well as contributing strongly to the delivery of the Integrated Care Strategy.
- 4.3 Work has taken place between public health officers and officers across the council directorates to better understand and collate actions which are in train or planned that will impact on the health and wellbeing of the people of Kent. This included consideration of existing strategies and delivery plans as well as division plans. It is clear that almost all areas of activity within the council's directorates impact strongly on health and wellbeing.
- 4.4 This work has additionally informed the contents of the Kent and Medway Integrated Care Strategy Shared Delivery Plan, outlining where KCC adds value to the delivery of the agreed System Outcomes.

5. Current work within the Council that is impacting positively on Health and Wellbeing

- 5.1 Appendix A provides a detailed picture of current activity within the council which has an impact on health and wellbeing. As described, this has been collated with wide support from directorates and teams across the whole of the council. It is recognised that the financially challenging environment in which we work may mean revision of, and potentially stopping some cited initiatives.
- 5.2 There has been strong historic recognition around the impact of "People Services", Adult Social Care, Children, Young People and Education and Public Health in improving health and wellbeing and the opportunities and contributions in these areas will address a wide range of health determinants. Actions identified here include those detailed in key directorate and division plans.
- 5.3 The importance of Growth Environment and Transport (GET) activity from jobs and employment through community support, arts and culture, and from transport to environment are increasingly well rehearsed and will have major impacts on health and wellbeing in Kent.
- 5.4 In tackling the wider determinants it is recognised that much activity will need to be delivered through optimising our role as an anchor institution including through consideration of optimal use of social value in procurement and our role as an employer.
- 5.5 There is also a recognition that many key challenges including tackling weight loss in adults and loneliness, cannot be managed at the required scale through historic commissioning approaches. This will require an enhanced role for communities themselves with the revised Civil Society Strategy playing a key role in delivering improved health and wellbeing.
- 5.6 There are key roles around Infrastructure including improving access to local support and services focussing on areas of high need.

6. Council Priorities for further Action

- 6.1 Additionally, work has taken place with council officers to try and identify, given the limited resource and capacity and constraints the council faces, priority areas for further development and work that will impact on health and wellbeing over the next one to three years. Progress in these areas will be key to us starting to land improvements in health and wellbeing.
- 6.2 Appendix B, outlines these priority areas and actions over the next one to three years which will additionally impact on health and wellbeing. Proposed actions and measures have been developed, in the main, by each directorate and collated by public health. Key contributors have been cited in the appendix. These actions have additionally been mapped to relevant outcome measures within the Integrated Care Strategy Log-frame matrix.
- 6.3 Monitoring and assurance around delivery will remain within each directorates' agreed performance measures rather than an additional and separate process. The high level Log-frame matrix, shared previously, will measure system performance against key health and wellbeing outcomes.
- 6.4 While this work has been ongoing, the council has additionally started work on developing a Prevention Framework. The Prevention Framework will reflect on the Local Authority's Care Act duties and help to define how investment in prevention work will help deliver against the objectives set out in Framing Kent's Future and Securing Kent's Future. The work presented here will, in turn, inform the Prevention Framework.

7. Financial Implications

- 7.1 The current challenging financial climate is well rehearsed. It is recognised that actions currently identified within existing plans will have been developed in the light of available funding by each directorate. It is further recognised that some of these areas may require future review given the ongoing challenges to finances.
- 7.2 The proposed priorities for future action will need to be delivered at low or no cost and indeed have been developed and framed against this background. Further, in a number of the areas, there is an expectation that the planned shift towards prevention will reduce the need for social care services.
- 7.3 Key initiatives around our role as an anchor institution and enabling an enhanced role for communities will be crucial to success but should be delivered at low or no cost to the council.

8. Legal implications

8.1 KCC, the local NHS and Medway Council are statutory members of the Kent and Medway Integrated Care Partnership. The Health and Care Act 2022 requires Integrated Care Partnerships to produce an Integrated Care Strategy. Commissioners must have regard to the relevant Integrated Care Strategy when exercising any of their functions, so far as relevant.

9. Equalities implications

- 9.1 The Integrated Care Strategy aims to improve health and wellbeing outcomes for all people in Kent and Medway, with a particular emphasis on addressing health inequalities and providing more support for those with the greatest need including needs associated with protected characteristics.
- 9.2 Additionally, assessment identifies that there is potential for positive impact for all protected characteristic groups, to eliminate discrimination, harassment and victimisation, to advance equality of opportunity and to foster good relations between people who share a protected characteristic, and therefore meet the requirements of the Public Sector Equality Duty. These benefits are reflected in both the Shared Delivery Plan and in the internal actions that Kent County Council will take.
- 9.3 An Equality Impact Assessment for the Shared Delivery Plan has been completed and shows no negative impact on any protected characteristics.

10. Data Protection Implications

- 10.1 Data will be managed in accordance with existing Service led data management arrangements, in accordance with Data Protection Legislation
- 10.2 Any new monitoring or review arrangements of sensitive health data will be subject to the data protection assessment process.

11. Conclusions

- 11.1 The Health and Wellbeing of the people of Kent is not improving in the way we would wish and in some areas shows signs of declining. To address this, we need to focus on the full breadth of wider determinants of health (WDH) including socioeconomic, health behaviours, clinical and environmental.
- 11.2 The Kent and Medway Shared Delivery Plan for delivery of the Integrated Care Strategy is a key catalyst to encourage action by all system partners to address the WDH. Kent County Council have a key role in tackling these determinants.
- 11.3 While Local Authorities have been the lead agencies responsible for public health for over a decade, action to fully capitalise on this shift has not been achieved in any local authorities. In Kent we have the opportunity to start to better realise our potential impact.
- 11.4 Work has taken place to identify and capture the activity within Kent County Council that impacts on health and wellbeing. There is a strong recognition and ownership of this role across officers in all council teams.
- 11.5 Additionally, priorities for future action have been agreed and outlined, recognising the financial challenges we face.

12. Recommendation(s):

12.1 The Health Reform and Public Health Cabinet Committee is asked to consider and comment or make recommendations to Cabinet on the proposed decision, attached as Appendix C:

13. Appendices

A: Kent County Council Current Activity to Deliver Health and Wellbeing

B: Kent County Council Priorities for Improving Health and Wellbeing

C: Proposed Record of Decision

14. Contact details

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KENT COUNTY COUNCIL ACTION TO IMPROVE HEALTH AND WELLBEING INFORMING THE IC STRATEGY AND JHWS

Overview of the Integrated Care Strategy

Our vision:

We will work together to make health and wellbeing better than any partner can do alone

Together we will...

What we need to achieve

Give children and

Tackle the wider determinants to prevent ill health

Support happy and healthy living for all **Empower patients** and carers

Improve health and care services

Support and grow our workforce

young people the best start in life

Support families and communities so

children thrive

- Strive for children and young people to be physically and emotionally healthy
- Help preschool and school-age children and young people achieve their potential
- Address the social. economic and environmental determinants that enable people to choose to live mentally and physically healthy lives
- Address inequalities

- Support people to adopt positive mental and physical health
- Deliver personalised care and support centred on individuals providing them with choice and control
- Support people to live and age well, be resilient and independent

- Empower those with multiple or long-term conditions through multidisciplinary teams
- Provide high quality primary care
- Support carers

- Improve equity of access to services
- Communicate better between our partners when changing care settings
- Tackle mental health issues with the same priority as physical illness
- Provide high-quality care to all

- Grow our skills and
- · Build 'one' workforce
- Look after our people

workforce

· Champion inclusive teams

Enablers:

We will drive research, innovation and improvement across the system We will provide system leadership and make the most of our collective resources including our estate We will engage our communities on our strategy and in co-designing services

Give children and young people the best start in life

We will ensure that the conditions and support are in place for all children and young people to be healthy, resilient and ambitious for their future.

What we heard:

- Improve support for those with Special Educational Needs and Disabilities (SEND) and their families
- Support families with all aspects of the wider determinants of health including mental wellbeing, finance and childcare
- Safeguarding Sarticularly the most at risk children
- Accessible Evidence Based Parenting support
- Ensure local access to support for families

Everyone plays a role in keeping children safe. Across the system we bring together our collective information, skills and resources to strengthen our early help and safeguarding arrangements and work together to identify and tackle safeguarding priorities in our communities.

Priorities to deliver this outcome: Together we will...

Support families and communities so children thrive

We will take a whole-family approach, coproducing with children, young people and families, and looking at all elements that families need so their children can thrive, with support in safe, strong communities that addresses poverty, housing, education, health and social care. We will use our Family Hub model, bringing together universal children's services to include midwifery, health visiting, mental health, infant feeding, early help and safeguarding support for children and their families, including children with Special Educational Needs and Disabilities (SEND). We will transform how we help families access the right support, in the right place at the right time, and ensure the support they receive is joined up across organisations. We will improve the transition to adult services.

Strive for children and young people to be physically and emotionally healthy

We will set high aspirations for the health of children and young people and make this everyone's responsibility. This will include a preventative approach to keep children physically healthy, promoting healthy eating, high levels of physical activity and improving air quality. We will address health inequalities including smoking in pregnancy, breastfeeding, immunisation and childhood obesity. Children who are more likely to experience poorer outcomes, including children in care and care leavers, refugees and those who have offended, will receive more support. We will work together to help individuals, families, communities and schools build emotional resilience, tackle bullying and loneliness and provide opportunities for children, young people and families to form supportive networks and take part in social and leisure opportunities. Children and young people at most risk of significant and enduring mental health needs will receive timely and effective interventions. We will protect young people from criminal harm and exploitation, tackle the challenges caused by domestic abuse and support victims.

Help preschool and school-age children and young people achieve their potential

We will support families so that children are ready for school through co-produced, evidence-based support, including parenting support, and high-quality early years and childcare. With families we will tackle low school attendance, provide equal access to educational opportunities and ensure that young people are skilled and ready for adult life. We are committed to working with families on our collective responsibility to support children with SEND. We will strengthen the capability of mainstream early years and education settings and universal services to ensure children with SEND are included, their needs are met and they can thrive. Where specialist help is required, this will be identified early and seamlessly coordinated.

Indicators for this outcome could include:

By 2028/29, the proportion of mothers smoking at time of delivery will have reduced from 10.2% to no more than 6%.

By 2028, the % of children in Year 6 who are healthy weight will be maintained at the current level of 63% and severe obesity will have reduced from 5%.

By 2028 pupil absence rates will have fallen from 7.9% to below 5%.

By 2028, pupils achieving a good level of development at the end of the Early Years Foundation Stage will have improved from 65.8% to at least 70%.

By 2028/29, the average attainment 8 scores for both SEN and non-SEN pupils will have increased, and the gap between the two groups will be 5 points lower than the national average.

I am happy and secure at school and at home

I am working hard to get the qualifications I need to achieve my ambitions

What we have committed to	Strategies / plans in place to deliver	
Strive for children and young people to be	Strive for children and young people to be physically and emotionally healthy	
Give more support to those more likely to experience poorer outcomes	Children in Care Strategy – KCC Looked After Children project area Refugee resettlement programmes Family Hubs	
Improve Access to services to support young people with mental health issues to build emotional resilience and ensure timely and effective support for those with the highest mental health needs	Input to~ CYP Mental Health transformation and procurement project CYP Mental Health Long Term Plan and Local Transformation Plan workstreams CYP Crisis and Complex Pathway project	
Reduce level of substance misuse	Support delivery of Kent Drug and Alcohol Strategy	
Increase use of Making Every Contact count	Family Hubs to offer MECC with links to support around WDH	
Focused support for young carers	Support Triangle of Care action plans	
Improve levels of physical activity in young people	Encourage use of Daily Mile programme in schools	
Holiday Activities and Food Programme	Support delivery of programmes for 2025-28 (subject to Government funding being agreed)	
Safeguarding		
	Deliver Safeguarding priorities working with the Kent Children Safeguarding Multiagency Partnership (KSCMP) Deliver the NHS Kent and Medway Safeguarding Strategy	

What we have committed to	Strategies / plans in place to deliver	
Support families and communities so children thrive		
Whole family approach, co-producing with children, young people and families	Work through and with Children and Young People Programme Board to develop joint areas of focus for coming years. Support system to best deliver universal and lower level support	
Improve and join up access to local support for families through the Family Hub model	Family Hub Programme Encourage uptake preschool support through understanding barriers	
Ensure access to benefits for families	Link with ongoing Financial Hardship Programme Family Hub Programme	
Improve transition to adult services	Mental health transition Long term condition focus	
Iraprove nutrition in infants and young children	Support system to Implement Nourishing our next generation An infant feeding strategy for Kent 2024–2029	
Support good mental health in families and children	Support system to implement Nurturing Little Hearts and Minds A Perinatal Mental Health & Parent-Infant Relationship Strategy for Kent 2024 – 2029	

What we have committed to	Strategies / plans in place to deliver
Help preschool and school-age children and young people achieve their potential	
Support families so that children are ready for school	KCC Early Years and Childcare strategy in development Support and work through Family Hubs Provide community-based family learning courses through Family Hubs and other local venues, including engagement courses and parenting courses – deliver to parents and children from schools and other community partners, targeting those identified as being in areas of deprivation.
Support access to high quality nursery education P a G 6	Sufficient nursery places created to meet demand for new 2-year old entitlement Ensure accessibility to nursery places matches local need through sufficiency planning Sufficient nursery places created to meet demand for new 9-month + aged babies' entitlement
Improve proportion children achieving a good level of development at end Early Years Foundation Stage including through evidence-based parenting support to all who would likely benefit	Sufficient nursery places created to meet demand for new 2-year old' entitlement Implement revised model of universal targeted and specialist support in all settings Sufficient nursery places created to meet demand for new 9-month + aged babies' entitlement
Help Young People Achieve their potential	Pathways for All: System leadership of the Post 16 sector to improve curriculum pathways for young people. Additional pathways ready to deliver.
Tackle low school attendance reducing pupil absence rates	Work to support and increase attendance
Support Healthy and positive approach to adolescence	Work with partners to increase understanding and "normalisation" of adolescent stresses and anxieties

What we have committed to	Strategies / plans in place to deliver
Help preschool and school-age children and young pe	ople achieve their potential
Provide equal access to educational opportunities	Education Strategy– KCC Development of a national register for pupils educated other than in school, requiring Kent to maintain strong monitoring of children missing education and those in elective home education.
Ensure young people are skilled and ready for adult life Improve pupil attainment measured through average attainment 8 scores	Education Strategy – KCC Framing Kent's Future
Strengthen capability of mainstream settings and universal services to meet the needs of CYP with SEND so that Children with SEND to have a good school place in or near their local community.	Support delivery through the Kent and Medway LDA Strategy Improve pupil attainment in SEN pupils measured through average attainment 8 scores CATIE(Countywide Approach to Inclusive Education) Review of Specialist resource provisions to ensure SRP units in mainstream schools are in the right places to meet needs
Deliver Inclusive early years education	Help early years settings to embed inclusive support for children and build on existing good practice through a model for universal, targeted and specialist support
Work with families with children & young people with SEND Provide specialist SEND support with early identification and good coordination Children and Young People with SEND to have a pathway through education which delivers progress and attainment so that the Young people achieve independence into adulthood	Support delivery through the Kent and Medway LDA Strategy KCC SEND Strategy CATIE(Countywide Approach to Inclusive Education) Priority One: Supporting a school led system to deliver the highest quality core inclusive education, Priority Two: Providing additional intervention and support with engagement and integration, Priority Three: Inclusive Education is part of a broader, holistic, and joined-up offer of support, Priority Four: Ensuring smooth transition between education phases.

What we have committed to	Strategies / plans in place to deliver
Support families and communities so children thrive	
Whole family approach, co-producing with children, young people and families	Family hubs Implement the National Healthy Child Programme Support Core 20plus5 for children and young people
Improve and join up access to local support for families through the Family Hub model	Family Hub Programme Nurturing Little Hearts and Minds Strategy for early mental health Infant feeding strategy
Ensure access to benefits for families	Work with NHS colleagues on MECC opportunities Support Kent Association of Local Councils (KALC) cost of living initiatives Family Hub Programme

What we have committed to	Strategies / plans in place to deliver
Strive for children and young people to be physically and emotionally healthy	
Address health inequalities	Increase rates of breastfeeding Increase rates of immunisation in deprived groups Reduce % children who are obese and overweight Reduce the proportion of women who smoke in pregnancy Support delivery perinatal equity and equality action plan and commission for and monitor implementation of personalised care Support Core20PLUS5 projects
Give more support to those more likely to experience poorer outcomes	Input to Refugee resettlement programmes Infection prevention control advice to UASC accommodation sites Data and evidence on health inclusion groups to inform strategy and services Family Partnership Programme
Improve Access to services to support young people with mental health issues to build emotional resilience and ensure timely and effective support for those with the highest mental health needs	Support the Children and Young People Mental Health transformation programme
Protect young people from exploitation and criminal harm	Prevent Duty Support Community Safety Plans Support the Kent Community Safety Agreement and Action Plan Increase understanding of the impact of social channels and gaming on exploitation and abuse

What we have committed to	Strategies / plans in place to deliver Led by / responsible
Strive for children and young people to b	e physically and emotionally healthy
Improve levels of physical activity in young people	Support Move Together~ Active Kent and Medway Strategy Support Districts and KALC in developing local plans around physical activity Support for Daily Mile in Primary Schools
Reduce % children who are obese and overweight	Inequalities, Prevention and Public Health Committee (IPPH) - Prevention Subcommittee Action Plan Whole system Obesity Strategy Support Districts and KALC in developing local plans around healthy weight Establish "Relationship with Food" programme Publication of responsive feeding animations
Reduce the proportion of women who smoke in pregnancy	Local Maternity and Neonatal System Delivery Plan
Take a preventative approach to keeping children healthy including oral health and Immunisation	IPPH Prevention Subcommittee Action Plan Health Protection Board - Immunisation assurance as part of the DPH statutory role Targeted work to reach inclusion groups – MMR in GRT communities National Healthy Child Programme
Impact of vaping and cannabis use in families	Explore specific post to work with families around tackling this issue

What we have committed to	Strategies / plans in place to deliver	
Help preschool and school-age children and young people achieve their potential		
Support families so that children are ready for school	Family Hubs Promoting the uptake of key immunisations	
Support access to high quality nursery education	Help ensure families access to nursery entitlement working through health visitor service and voluntary sector and community groups	
Improve proportion children achieving a good level of development at end Early Years Foundation Stage including through evidence- based parenting support to all who would likely benefit	Family Hubs Commission evidence based, well targeted parenting support including Triple P	

What we have committed to	Strategy / plan / Service in place to deliver
Support families and communities so children	thrive
Reducing access to vapes, cigarettes and alcohol for children under the age of 18 and raise awareness of the dangers.	Trading Standards & KSS Business Plan & Community Wardens
Ensure access to safe consumer goods	Trading Standards & Kent Scientific Services Business Plan
Raise awareness of alcohol consumption amongst young people	Community Wardens
Reduce the % of children living in poverty	Economic framework
mprove access to local support for families through the Family Hub model	Community Warden Objectives Libraries Registrations & Archives Business Plan - countywide programme of events and activities Playground National Portfolio Organisation Developer Contributions Guide supporting Integrated Childrens Services
Children have free access to books and learning tools	Libraries Summer Reading Challenge Developer Contributions Guide supporting Libraries

What we have committed to	Strategy / plan / Service in place to deliver	
Strive for children and young people to be physically and emotionally healthy		
Ensure access to safe and accurately described food	Food Enforcement Plan	
Provide and promote opportunities for children and young people to improve physical and emotional wellbeing.	Country Parks Strategy Countryside Partnerships Playground National Portfolio Organisation	
	Kent Design Guide Kent Cultural Strategy	
Page 23	Libraries - countywide programme of events and activities Move Together - Active Kent and Medway Strategy Active Travel - work with schools	
	Developer Contributions Guide	

What we have committed to	Strategy / plan / Service in place to deliver
Strive for children and young people to be physically and	d emotionally healthy
Improve levels of physical activity in young people	Move Together - Active Kent and Medway Strategy Country Parks Strategy Countryside Partnerships Local Transport Plan 5 Vision Zero Road Safety Strategy Rights of Way Improvement Plan
Reduce % children who are obese and overweight	Move Together - Active Kent and Medway Strategy
Take a preventative approach to keeping children healthy, including the least health and Immunisation 24	Community Wardens – safety advisory role Energy & Low Emissions Strategy Active Travel - work with schools

What we have committed to	Strategy / plan / Service in place to deliver
Strive for children and young peop	le to be physically and emotionally healthy
Address health inequalities	Kent & Medway High Ambition Pathway (reducing emissions) & the Environmental Improvement Plan Libraries Business Plan – focussing services in areas where there are inequalities Active Kent & Medway Developer Contributions Guide – working with Adult Social Care and Integrated Childrens Services to improve accessibility within residential housing and community facilities.
Give more support to those more likely to experience poorer outcomes	Playground National Portfolio Organisation Libraries - countywide programme of events and activities (most are free). Free computer use, free books, free resources
Protect young people from exploitation and criminal harm	Kent Community Safety Agreement & Action Plan

	What we have committed to	Strategy / plan / Service in place to deliver
	Help preschool and school-age children and young people achieve their potential	
Page 26	Improve proportion of children achieving a good level of development at end Early Years Foundation Stage including through evidence-based parenting support to all who would likely benefit	Libraries - countywide programme of events and activities, Bookstart, Summer Reading Challenge, Playground, access to free books (physical and digital) Playground National Portfolio Organisation
	Ensure young people are skilled and ready for adult life Improve pupil attainment measured through average attainment 8 scores	Libraries – working with schools to provide opportunities for young people (school visits, DofE, supporting home education, access to digital and printing)
	Strengthen capability of mainstream settings and universal services to meet the needs of CYP with SEND	Home to school transport for SEN
	Work with families with children & young people with SEND Provide specialist SEND support with early identification and good coordination.	Playground National Portfolio Organisation Bookstart able to support SEND Home to School Transport for SEN
	Provision of SEN infrastructure to support children with SEN	Developer Contributions Guide working in conjunction with CYPE.

What we have committed to	Plans in Place to Deliver
Deliver the estate objectives in KCC net zero plan	KCC net zero plan
Continue to support the development of the One Public Estate Programme through the Kent Estates Partnership	Kent Estates Partnership
Ensure Young People are Skilled and Ready for Adult Life	Supporting school – KCC supports Education through infrastructure via our capital programme for school and maintaining our sites through our FM partnerships. The Kent commissioning plan sets out KCC's commissioning intentions to plan to ensure there are sufficient school places, in the right locations and at the right time to fulfil our legal responsibility to offer an appropriate school place to all who require one but without compromising on high-quality provision our children and young people deserve.
Support Access to High Quality Nursery Placements	Commissioned Nursery Provision through the Kent Commissioning Plan for Education Provision in Kent.
Improve and Join up access to local support for Families	KCP – Kent Communities programme sought to focus KCC buildings in areas of need. This included several proposed colocation of some of our services within a single building along with NHS partners.
Work with families with children and young people with SEND	MASH sites – our Multi-Agency Specialist Hub sites are centres for special educational needs and disabled (SEND) children and their families. A one stop shop where you can attend appointments with different services in the same place on the same day

Shared outcome 1: Give children and young people the best start in life ~ Adult Social Care Input

What we have committed to	plans in place to deliver
Support families and communities so children thrive	
Improve transition to adult services	Work across both ASCH and CYPE to optimise support for young people between the ages of 14-25, as they transitions from children to adult service, promoting independence and adult life.

Shared outcome 2: Tackle the wider determinants to prevent ill health

Address the wider determinants of health (social, economic and environmental), to improve the physical and mental health of all residents, tackle inequalities, and focus on those who are most vulnerable.

What we heard:

- Target prevention activities for each community group, making the most of VCSE expertise and community assets
- Longer duration for prevention programmes
- Support for cost of Piving – housing, Bransport, food
- Extend use of social prescribing
- Improve transport access to services, jobs and social opportunities

Priorities to deliver this outcome: Together we will...

Address the economic determinants that enable healthy lives including stable employment

We will attract and support new businesses and encourage all large employers to develop as anchor organisations within their communities including all public sector organisations, procuring and employing locally in a way that optimises social value. We will support people and small businesses with the cost-of-living crisis. We will help individuals fulfil their potential by achieving secure employment through education and skills development and by supporting businesses.

Address the social determinants that enable healthy lives including social networks and safety

We will build communities where everyone belongs. We will work with communities, building on their assets to empower people to address key health and social issues including loneliness, community safety and the economic burdens from misuse of drugs & alcohol. We will further develop social prescribing and local voluntary and community capacity to meet these challenges. The importance of Active Travel, access to services, work and leisure, and best use of local Libraries, Community Hubs, Arts and Heritage opportunities are recognised. In partnership we will promote community safety, tackling crime and preventing and reducing serious violence, antisocial behaviour and discrimination that can make people feel unsafe or unwelcome.

Address the environmental determinants that enable healthy lives including housing, transport and the natural and built environment

We will plan, develop and regenerate in a way that improves quality of life for new and existing communities – across built and natural infrastructures including housing, transport and the local environment. We will incorporate the impact of climate change in all planning. We will explore how we can help people adopt sustainable ways of living and working and make best use of all our resources. We will work to provide accessible homes for life and services for all, through planning and with housing providers. We will plan to improve safety, air quality and promote physical activity.

Address inequalities

We will ensure people who need them will have access to benefits, housing, services and support through identification, signposting and a directory of local support as well as opportunities to access work through skills development and local transport. We will focus on prevention and help people, including those with mental health issues, learning disabilities and neurodiversity, to enter, re-enter and be retained in the workplace, to have secure homes, benefits and social networks and opportunities, maximising their independence.

Indicators for this outcome could include:

By 2028/29, the proportion of people who feel lonely often or always will have reduced from 7.3% to no more than 5% across Kent and Medway.

By 2028/29, the percentage of the population who are in contact with secondary mental health services that are in paid employment (aged 18 to 69) will increase from 8% to above 10% in Kent and Medway.

All NHS organisations and local authorities will make progress towards their net-zero targets.

By 2028/29, the percentage of the population who are in receipt of long-term support for a learning disability that are in paid employment (aged 18 to 64) is similar to, or better than, the national average.

There is lots to do around here and I feel safe

I have been diagnosed with depression. My employer has been great working with services so I can still manage work

What we have committed to	Strategies / plans in place to deliver
Address the economic determinants that enab	ole healthy lives including stable employment
Encourage all large employers to develop as anchor organisations	Work with large employers around opportunities as anchor institutions Support healthy workplace initiatives Develop systems to ensure people with mental health issues can be retained in the workplace were possible
Optimise our role as public sector anchors including around procurement and employment	Work with districts and NHS colleagues to optimise role as anchor institutions
Cost of living crisis support P ag G e	ICS Prevention Sub-Committee Support Kent Association of Local Councils (KALC) cost of living initiatives Support DC cost of living initiatives Use MECC to help people access benefits and support
Edication and skills development for employment	Develop systems to ensure people with mental health issues can be retained in the workplace were possible
Increase percentage of the population who are in paid employment and are in contact with secondary mental health services or who have long term support for a learning disability	

What we have committed to	Strategies / plans in place to deliver
Address the social determinants that enab	le healthy lives including social networks and safety
Reduce loneliness	Research – HDRC Support district initiatives including Priority Places Support KALC loneliness initiatives Ensure links One You and Social prescribing Develop MECC to identify and hand off/signpost people who are lonely Ageing well strategy input
Community safety including tackling crime, serious violence, anti-social behaviour and diserimination	Contribute to the Kent CSP Action Plan
Reduce level of substance misuse	Kent Drug and Alcohol Strategy
Reduce level of alcohol misuse	Inequalities Prevention and Population Health Committee (IPPH) Prevention Subcommittee Action Plan Kent Drug and Alcohol Strategy Support licencing to reduce risks from alcohol

What we have committed to	Strategies / plans in place to deliver
Address the social determinants that enable healthy lives including social networks and safety	
Social prescribing	IPPH Action Plan, Link MECC to social prescribing
Voluntary and community capacity	Work with KALC to develop the role of parishes
Active travel	Ageing well strategy Active Kent and Medway

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What we have committed to	Strategies / plans in place to deliver
ddress the environmental determinants that enable healthy lives including housing, transport and the natural and built environment	
Improve quality of life across built and natural infrastructures (including transport)	Ageing well strategy
Tackle climate change including sustainable ways of living and working and air quality	Raising awareness around the climate emergency and threats to health Contribute to multi-agency work on climate adaptation and mitigation Contribute to the improvement of air quality (both indoor and outdoor)
Accessible homes Page 33	Public Health support to the Kent Housing Group Contribution to the refresh of the Kent and Medway Housing Strategy Housing and Health Project Officer located in Public Health Support to districts around health and housing Advice to planning applications Advice to planners and developers' networks Ageing well strategy

What we have committed to	Strategies / plans in place to deliver
Address inequalities	
Ensure access to services people need	Health and Wellbeing Plans Commissioning approach to include access and proportionate universalism as key drivers Develop bespoke services to meet specific needs Support DC plans to improve local access and services Target health checks
Improve employment rates in people with mental health issues	Develop systems to ensure people with mental health issues can be retained in the workplace were possible Contribute to the ICB Work and Health Programme
Improve employment rates in people with Learning difficulties	Through role in LD and autism strategy

What we have committed to	Strategy / plan / Service in place to deliver	
Address the economic determinants the	Address the economic determinants that enable healthy lives including stable employment	
Attract and support new businesses	K&M Economic Framework	
	LRA Business & Intellectual Property Centres (BIPC) Trading Standards Business advice Kent Downs National Landscape Management Plan	
Support all businesses (including SMEs)	Trading Standards Business Advice Kent Scientific Services – product testing and analysis LRA Business & Intellectual Property Centres (BIPC)	
Erformage all large employers to develop as anchor organisations	Kent & Medway Economic Framework	
Optimise our role as public sector anchors including around procurement and employment	Kent & Medway Economic Framework	
Cost of living crisis support	Libraries - warm spaces, access to free PCs/Wi-fi, Community fridge at Wood Avenue, Managing finances course on public PCs	
	Trading Standards Information Programme – supporting consumers and families	
	Community Wardens – supporting access to benefits, hardship funds, warm spaces, food banks etc.	
	England National Concessionary Travel Scheme (Bus Pass)	
	Energy & Low Emissions Strategy - Support for vulnerable / lower income households on water saving tips & devices & tariff	

What we have committed to	Strategy / plan / Service in place to deliver		
Address the economic determinants th	Address the economic determinants that enable healthy lives including stable employment		
Education and skills development for employment	K&M Economic Framework Cultural Strategy Developer Contributions Guide – collections for Adult Education & Children, Young People & Education		
Address the social determinants that e	nable healthy lives including social networks and safety		
Reduce Ioneliness Page 36	Positive Wellbeing – social prescribing service Libraries (inc. mobile libraries & home library service) Know your neighbourhood Thanet Community Wardens Objective – Community Wellbeing, support the elderly & vulnerable Country Parks & Countryside Partnerships Green Social Prescribing Network Heritage Conservation Volunteering Kent Karrier Move Together - Active Kent and Medway Strategy Kent Cultural Strategy		
Community safety including tackling crime (inc. serious organised crime), serious violence, anti-social behaviour and discrimination	Kent Community Safety Agreement and Action Plan Trading Standards Action Kent Design Guide		
Protecting vulnerable people in our communities	Trading Standards Community Safety Agreement & Community Wardens Kent Karrier Community Transport Grant Scheme Home Library Service		
Deliver on Serious Violence Duty	Kent Community Safety Agreement and Action Plan		

What we have committed to	Strategy / plan / Service in place to deliver
Address the social determinants that e	enable healthy lives including social networks and safety
Reduce level of substance misuse	Substance Misuse Alliance Kent Community Safety Agreement and Action Plan
Reduce level of alcohol misuse	Trading Standards – prevent underage sales
Developing Social prescribing	Positive Wellbeing – social prescribing service Community Wardens Green Social Prescribing Network Kent Cultural Strategy Libraries - prescribed activities, events or self-help books
Voluntary and community capacity ຜິດ ອີ	Community Wardens Heritage Conservation & Countryside Partnerships Volunteer programmes Volunteering Opportunities Community transport grant scheme Local Flood Risk Management Strategy
Active travel	Local Transport Plan (LTP 5) (Kent Cycling & Walking Infrastructure Plan) Carbon Net Zero Vision Zero' Road Safety Strategy Rights of Way Improvement Plan Kent and Medway Energy and Low Emissions Strategy Kent Environment Plan (2024 onwards) Kent Design Guide, Neighbourhood Plans & Strategic Planning Applications Developer Contributions Guide
Best use of music, arts and leisure	Kent Cultural Strategy Playground National Portfolio Organisation Heritage Strategy Kent Downs National Landscape Move Together - Active Kent and Medway Strategy Libraries – free access to a range of resources.

What we have committed to	Strategy / plan / Service in place to deliver
Address the environmental determinants that e	enable healthy lives including housing, transport and the natural and built environment
Improve quality of life across built and natural infrastructures (including transport)	Kent Design Guide Neighbourhood Plans Strategic Planning Applications Nationally significant infrastructure projects (NSIP) Kent Cultural Strategy
	Cultural Planning Toolkit Move Together - Active Kent and Medway Strategy
Page	Local Flood Risk Management Strategy
ge 38	Kent's Plan BEE – Pollinator Action Plan
	Developer Contributions Guide
	Kent Waste Disposal Strategy
	Fly tipping - Support partners with their statutory responsibility to investigate and enforce fly-tipping and promote responsible disposal of waste.

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What we have committed to	Strategy / plan / Service in place to deliver
Address the environmental determinants that	enable healthy lives including housing, transport and the natural and built environment
Tackle climate change including sustainable ways of living and working and air quality	Energy Strategy - incoming Nationally significant infrastructure projects (NSIP)
	Local Transport Plan 5 – Transport strategy
	Energy & Low Emissions Strategy
	Local Flood Risk Management Strategy
	Kent Waste Disposal Strategy
Accessible homes ပို့ မ	Trading Standards – fair treatment of tenants Infrastructure Mapping Platform
· Θ	Kent Design Guide
	Developer Contributions Guide – working with ASCH

What we have committed to	Strategy / plan / Service in place to deliver
Address inequalities	
Ensure access to services people need	Community Warden Service – active signposting & referral support Local Transport Plan 5 (&Kent Cycling & Walking Infrastructure Plan - ensuring modal choice) Rights of Way Improvement Plan Libraries
Page	 signposting services (private meeting areas, Ask a Kent librarian service) Accessible Libraries, mobile libraries, on-line, Home library Service. Postal loan. Free membership / Exempt offer removes barriers for people with disabilities. Free computers with accessibility supports. Free wi/fi. English National Concessionary Travel Scheme (Buss passes)
9 40	Household Waste Recycling Centres – inc. improved accessibility as a result of digital transformation. Developer Contributions Guide – ensuring developments provide community resources and good access to services.

What we have committed to	Strategy / plan / Service in place to deliver
Address inequalities	
Maximise independence of those with mental health issues, learning difficulties and neurodiversity	Libraries - Reading well book collections, self-help book collections, autism friendly libraries. Dementia Friendly Libraries. Books Beyond Words reading groups. Volunteering opportunities.
	Arts Investment Fund - supporting people with learning difficulties and neurodiversity
	Move Together - Active Kent and Medway Strategy - supporting people with learning difficulties and neurodiversity
Improve employment rates in people with mental health issues	Library volunteering opportunities

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What we have committed to	Strategies / plans in place to deliver
Address the economic determinants that enab	ole healthy lives including stable employment
Education and skills development for employment	The Adult Education Budget is changing to become the Adult Skills Fund, with the introduction of new 'Primary Purposes' for funding and a focus on moving learners closer to, into work and up within work. Learning for leisure is no longer fundable. Deliver courses to supporting building learner confidence and supporting wellbeing, focusing on deprived communities in coastal areas. Impact evidenced through learner end-of course feedback Refugees will complete accredited ESOL courses to move them into/closer to sustaining work.
T	Adults without L2, will develop numeracy skills and/or confidence through engagement with Multiply project.
Increase opportunity for parents to work	All primary schools have arrangements in place, directly or in partnership, enabling their pupils to access before and after-school wraparound care (by September 2026) Sufficient nursery places created to meet demand for new 2-year old entitlement Sufficient nursery places created to meet demand for new 9-month + aged babies entitlement Deliver Holiday Activity and Food programme, develop and deliver procurement for 2025-28 (subject to Government funding being agreed)

What we have committed to	Plans in Place to Deliver
Work with Kent & Medway Resilience Forum partners to mitigate risks in respect of mass casualty / mass fatality incidents	KMRF Mass Casualty Plan KMRF Mass Fatality Plan
Work with Kent & Medway Resilience Forum partners to assist survivors / evacuees of incidents / emergencies affecting communities in Kent	KMRF Evacuation & Shelter Plan KMRF Welfare Centre Guidelines
Deliver the estate objectives in KCC net zero plan	KCC net zero plan
Continue to support the development of the One Public Estate Programme through the Kent	Kent Estates Partnership
Tackle climate change including sustainable ways of living and working and air quailty	KCC commitment to achieve Net Zero emissions by 2030 for our own estate, operations and traded services. Monitoring against this target started in April 2021. All Commissioned contractors are enabled to deliver against KCC targets. KCC have also achieved the International Standard for Environmental Management (ISO14001) and have held this standard since 2009.
Address the social determinants that enable healthy lives including social networks and safety	 KCP – Kent Communities programme sought to focus KCC buildings in areas of need. This included several proposed colocation of some of our services within a single building along with NHS partners. Community Gateways - These sites allow individuals to access a wide range of services in one building, including to enrol on Adult Education courses, register a birth or death, use the library services and obtain advice on KCC services.
Maximise independence of those with mental health issues, learning difficulties and neurodiversity	Community Day Learning Disability hubs – KCC has a range of hubs that support individuals to build individual and existing capabilities, recognising Indviduals as assets, provide peer support networks and blurring distinctions between individuals and professionals. These hubs support promoting independence and wellbeing.
	This supports individuals to participate in all aspects of community life to work, learn, get ahead, meet people, be part of social networks and access good and services - and have support to do so.

What we have committed to	plans in place to deliver
Address the economic determinants that enable healthy lives including stable employment	
Cost of living crisis support	Digital front door – launching the new social care website 'Kent Connect to Support' that provides information and advice to help people stay independent and connected to their local community.

Address the social determinants that enable healthy lives including social networks and safety

Reduce loneliness Page 44	Social prescribing - working with the NHS and our partners to co-develop the Social Prescribing Strategy which will ensure a joined-up approach for developing and accessing proactive community that prevents isolation and loneliness and focuses on people's wellbeing Digital front door – launching the new social care website 'Kent Connect to Support' that provides information and advice to help people stay independent and connected to their local community.
Community safety including tackling crime, serious violence, anti-social behaviour and discrimination	Safeguarding – review and update current ways of working to ensure that our safeguarding approach in Kent is of the highest standard possible and that best practice is embedded across all teams with a focus on continuous learning and improvement. Prevent and Serious Organised Crime -meet statutory responsibilities under CONTEST, Prevent Duty and Channel Duty. Coordinate a multi-agency approach across partners who include police, health and education and support the delivery of KCC's Serious Organised Crime Strategy and action plan.

What we have committed to	plans in place to deliver
Address the social determinan	ts that enable healthy lives including social networks and safety
Social prescribing	Social prescribing - working with the NHS and our partners to co-develop the Social Prescribing Strategy which will ensure a joined-up approach for developing and accessing proactive community that prevents isolation and loneliness and focuses on people's wellbeing
Voluntary and community capacity	Build Resilient Communities Micro-providers – establishing a strong network of small (micro) businesses to improve community resilience and individual choice by offering more diverse activities and resources. Driving culture change towards self-directed support and encouraging staff and people in Kent to access innovative care and support in their local communities. Digital front door – launching the new social care website 'Kent Connect to Support' that provides information and advice to help people stay independent and connected to their local community.
Building resilient communities	Dementia friendly communities – promoting Dementia Awareness Sessions, virtual bus tours and dementia interpreter training, shaping and sharing best practice, linking people together to provide peer support in local communities and encouraging participation in the Kent Dementia Action Alliance Social Prescribing - working with the NHS and our partners to co-develop the Social Prescribing Strategy which will ensure a joined-up approach for developing and accessing proactive community that prevents isolation and loneliness and focuses on people's wellbeing

What we have committed to	plans in place to deliver
Address inequalities	
Ensure access to services people need	Micro-providers – establishing a strong network of small (micro) businesses to improve community resilience and individual choice by offering more diverse activities and resources. Driving culture change towards self-directed support and encouraging staff and people in Kent to access innovative care and support in their local communities.
	Person's voice plan – creating and delivering a plan that promotes and embeds participation and involvement of people with lived experience in our planning and delivery of adult social care.
Pag	Social prescribing - working with the NHS and our partners to co-develop the Social Prescribing Strategy which will ensure a joined-up approach for developing and accessing proactive community that prevents isolation and loneliness and focuses on people's wellbeing
Page 46	Digital pathways – developing new, accessible and user-friendly ways for people to access clear information and support from adult social care when they need it. Includes the use of self-assessment and financial assessment tools so people can access this remotely
	Digital front door – launching the new social care website 'Kent Connect to Support' that provides information and advice to help people stay independent and connected to their local community.
	Self-directed support – changing the way a person or their carer, can organise their own support, to enable people to find more creative, personalised, and effective ways of getting their needs and outcomes met, shifting control to the person and their families and improving understanding among staff and providers of the legal requirements that are designed to enable people to live a full life.

What we have committed to	plans in place to deliver
Address inequalities	
Maximise independence of those with mental health issues, learning difficulties and neurodiversity	Kent and Medway All-age Learning Disability and Autism Strategy – co-producing a system-wide vision and strategy with Autistic people and people with learning disabilities, the NHS and Medway Council in readiness for the formation of the Integrated Care System (ICS) to put the person at the heart of decision making and service design.
	Technology enabled care - putting in place an innovative digital technology enabled care offer (e.g. social and health care apps and wearable technology) that empowers a person and supports them to maintain or improve their independence, safety, and wellbeing with greater choice and control
Page	Self-directed support – changing the way a person or their carer, can organise their own support, to enable people to find more creative, personalised, and effective ways of getting their needs and outcomes met, shifting control to the person and their families and improving understanding among staff and providers of the legal requirements that are designed to enable people to live a full life.
Improve employment rates in people with Learning difficulties	Kent and Medway All-age Learning Disability and Autism Strategy – co-producing a system-wide vision and strategy with Autistic people and people with learning disabilities, the NHS and Medway Council in readiness for the formation of the Integrated Care System (ICS) to put the person at the heart of decision making and service design.

What we have committed to	Strategies / plans in place to deliver
Local Employment	Seek to optimise local employment and training opportunities to reduce unemployment and raise local skills Secure focus on most deprived communities Workforce culture to be inclusive and reflect diversity Opportunities to improve skills and develop young people Support people who have been out of the workforce for some time Support for people who are NEETs, care leavers and have a history of offending Visits to local schools by employer Training opportunities offered and meaningful work placements offered
Local Economy	Commissioned provider in turn embraces above and other value for social value in their commissioning Prime contractors to support local supply chain including focus on local microbusinesses, SMEs and VCSE Role contractor as provider advice and support to local SMEs and VCSEs
community Development	Businesses to support resilience in local communities with focus on local need Support local priorities, campaigns and projects and encourage cohesion Donations and in kind support for local community projects including sharing experience and skills Staff to have volunteering opportunities Support for health and wellbeing initiatives in the local community Initiatives to reduce crime and to tackle homelessness Support for people who are older or have a disability within the community Support for the VCSE organisations Increase accessibility to contracting opportunities for local SMEs and VCSEs

What we have committed to	Strategies / plans in place to deliver
Good Employer	Support staff development in provider organisations and them in turn in their supply chains Seek to pay National Living Wage to staff under age 25 Action to secure gender equality in pay Support for mothers to be an active part of the workforce Support for people with a disability to be part of the workforce Employment of people from the global majority Promote Equality, Diversity and Inclusion in our supply chains' workforces Wellbeing courses and support for staff Support to enable people with mental health issues to be retained in the workplace Ethical procurement including anti-slavery to reduce the risk of modern slavery in our supply chains Reduce the risk of bribery, fraud and corruption in our supply chains
Green and Sustainable	Initiatives to reduce environmental impacts in relation to the contract and similar in supply chains Reduce carbon emissions in our supply chains and securing Net Zero commitments from suppliers Reduce wider environmental impact via procurement (e.g. reducing waste, using sustainable materials) Initiatives to reduce transport impact eg cycle to work, public transport, In kind and finance support towards development of local green infrastructure

Shared outcome 2: Tackle the wider determinants to prevent ill health ~ Community Civil Strategy Input

What we have committed to (up until end of 2024)	Strategies / plans in place to deliver
Support a Strong and Vibrant civil society across Kent communities	Refresh the KCC Civil Society Strategy Deliver recommendations NPC report including focus on partnership working, shared responsibility, co-design and longer-term outcomes Continue to strengthen and improve commissioning practice to enable greater partnership with the VCSE.
Understand and value the role of the civil society	Continue to develop a collaborative approach with the VCSE including through the VCS Strategic Partnership Board with a focus on long term challenges and solutions Work with ICB to ensure strong and meaningful VCS engagement in delivering the IC Strategy
Ensure the Social Sector is sustainable and innovative	Continue to look at how we can support a range of funding streams that support innovation and independence Build on the learning and success of Crowdfund Kent to develop alternative funding sources and to better focus resource on what is important to local communities Develop further local opportunities to improve health and wellbeing through crowdfunding working alongside PH.
Ensure available infrastructure support to the diverse sector	Continue to look at how we can support sustainable infrastructure support, organisational and leadership support, peer support, income generation and funding and organisational development within the VCSE reflecting the needs of diverse organisations, as we develop the new strategy.
Develop and effective, efficient and inclusive approach to volunteers	Continue to support the development of countywide volunteering infrastructure to ensure a consistent, sustainable system to manage, promote and attract volunteering through Kent Volunteers this includes volunteering to support health and wellbeing. Support Kent Volunteers to continue to develop the countywide platform for the system to seek and onboard volunteers and for people wishing to volunteer to access Better understand the needs of volunteers and barriers to volunteering through Kent Trustees' Network Target volunteers to key strategic areas of need, work and opportunity including Family Hubs through the work of Kent Volunteers.

Shared outcome 2: Tackle the wider determinants to prevent ill health ~ Community Civil Strategy Input

What we have committed to (up until the end of 2024)	Strategies / plans in place to deliver
Uphold the independence of the social sector and enabling it to influence	Continue to support the independent VCSE Steering Group as a means of wider VCSE engagement and ensure it has a strong voice to advocate Recognise and utilise the established engagement mechanisms put in place by the sector to enable strategic engagement within the health and wellbeing agenda such as the VCSE led place-based Alliances
Revise CSS and supporting resources reflecting System changes and pressures including rising need and challenging financial pressures	Work with system partners as we undertake a review and revision of the CSS, to identify any opportunities for greater partnership and collaboration.

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Shared outcome 3: Supporting happy and healthy living

Priorities to deliver this outcome:

Together we will...

Help people to manage their own health and wellbeing and be proactive partners in their care so they can live happy, independent and fulfilling lives; adding years to life and life to years.

What we heard:

- Improve the transition between services communication , user experience, timeliness
- Engage with communities to communication s and support for each community
- Joined up services to support people who are at risk including survivors of domestic abuse and people who are homeless
- Support veterans
- Focus on adult safeguarding

Support people to adopt positive mental and physical health behaviours

We will deliver evidenced based support to individuals at an appropriate scale to enable them to choose healthy weight, healthy diet choices, physical activity, good sexual health, and minimise alcohol and substance misuse and tobacco use to prevent ill health. We will work with communities to develop community led approaches and local active and sustainable travel to support this. We will increase the use of 'making every contact count' and social prescribing to signpost and offer bespoke support where needed to help tackle inequalities using a proportionate universal approach. Additionally, by addressing socioeconomic determinants and aiding mental wellbeing we will help people adopt healthy lifestyles. We will improve health through a system wide approach to crime reduction with victim and offender support, tackling drugs, domestic abuse, exploitation, harm and violence against women and girls.

Deliver personalised care and support centred on individuals providing them with choice and control

We will use data to identify those most at risk and ensure all care is focussed on the individual with seamless transition between services, good communication, timely care and understanding of user needs and experience so they remain in control of their health and wellbeing. People living with dementia will be supported to live as well and as independently as possible with high quality, compassionate care from diagnosis through to end of life. We will improve the support we offer for women's health issues such as menopause. We will develop joined up holistic support for at risk groups including survivors of domestic abuse, people who are homeless, who misuse substances, who have mental health issues, who are veterans or who have offended.

Support people to live and age well, be resilient and independent

We will promote people's wellbeing to prevent, reduce or delay the need for care, focussing on the strengths of people, their families, their carers and their communities, enabling people to live independently and safely within their local community including by using technology. We will ensure accessible joined up multi agency working between services across health, social care, housing, criminal justice, the voluntary sector and others. With clear pathways and ongoing support for those with complex needs and overcoming barriers to data sharing. We will ensure people receive the care they need to preserve their dignity and wellbeing, to keep them independent for as long as possible and to be comfortable, dying in a place of their choosing. Further we will as a system work to ensure people, especially those who are most at risk are safe in their homes and communities.

Indicators for this outcome could include:

By 2028, the % of adults in Kent and Medway who are physically inactive will have fallen from 22.3% to 20%.

By 2028, the % of adults in Kent and Medway who are overweight or obese will have fallen from 64.1% to 62%.

By 2028, hospital admissions in Kent and Medway due to alcohol will have fallen from 418.7 to 395 per 100,000.

By 2028, the rate of emergency admissions for those who are frail will have reduced by at least 1.5% to the rate it was in 2018.

By 2028, diabetes complications such as stroke, heart attacks, amputations, etc., will have reduced by at least 10%.

By 2028, we will increase the proportion of people who receive long-term support who live in their home or with family.

I lost weight with peer support from a local group I learnt about when I visited the hospital for something else

I have care and support that enables me to live as I want to

What we have committed to	plans in place to deliver	
Support people to adopt positive mental and physical health behaviours		
Increase use of Making Every Contact count	Social prescribing - working with the NHS and our partners to co-develop the Social Prescribing Strategy which will ensure a joined-up approach for developing and accessing proactive community that prevents isolation and loneliness and focuses on people's wellbeing	
Increase physical activity, strength and balance in older people	One You Kent	
Victim and offender support. Tackle domestic abuse, exploitation and violence against women and girls	Safeguarding – review and update current ways of working to ensure that our safeguarding approach in Kent is of the highest standard possible and that best practice is embedded across all teams with a focus on continuous learning and improvement.	

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What we have committed to	plans in place to deliver	
Deliver personalised care and support centred on i	ndividuals providing them with choice and control	
Work together to ensure all care is focused on the individual including sharing data, seamless transition between services, good communication,	Data sharing agreements Integrated Neighbourhood teams	
understanding user needs	Digital front door – launching the new social care website 'Kent Connect to Support' that provides information and advice to help people stay independent and connected to their local community.	
Pag	Self-directed support – changing the way a person or their carer, can organise their own support, to enable people to find more creative, personalised, and effective ways of getting their needs and outcomes met, shifting control to the person and their families and improving understanding among staff and providers of the legal requirements that are designed to enable people to live a full life.	
Page 54	Person's voice plan – creating and delivering a plan that promotes and embeds participation and involvement of people with lived experience in our planning and delivery of adult social care.	
People with dementia are supported to live as well and independently as possible	Dementia friendly communities – promoting Dementia Awareness Sessions, virtual bus tours and dementia interpreter training, shaping and sharing best practice, linking people together to provide peer support in local communities and encouraging participation in the Kent Dementia Action Alliance	
	Technology enabled care - putting in place an innovative digital technology enabled care offer (e.g. social and health care apps and wearable technology) that empowers a person and supports them to maintain or improve their independence, safety, and wellbeing with greater choice and control	
	Self-directed support – changing the way a person or their carer, can organise their own support, to enable people to find more creative, personalised, and effective ways of getting their needs and outcomes met, shifting control to the	

designed to enable people to live a full life.

person and their families and improving understanding among staff and providers of the legal requirements that are

What we have committed to	plans in place to deliver
Promote wellbeing to prevent, reduce or delay need for care	Social prescribing - working with the NHS and our partners to codevelop the Social Prescribing Strategy which will ensure a joined-up approach for developing and accessing proactive community that prevents isolation and loneliness and focuses on people's wellbeing
	Digital front door – launching the new social care website 'Kent Connect to Support' that provides information and advice to help people stay independent and connected to their local community.
	Technology enabled care - putting in place an innovative digital technology enabled care offer (e.g. social and health care apps and wearable technology) that empowers a person and supports them to maintain or improve their independence, safety, and wellbeing with greater choice and control
Page 55	Through co-production we will ensure that people we support are as individuals, making sure we focus on equality, diversity and inclusion as we work with people to help them make more informed
Adult safeguarding	Safeguarding – review and update current ways of working to ensure that our safeguarding approach in Kent is of the highest standard possible and that best practice is embedded across all teams with a focus on continuous learning and improvement.

What we have committed to	plans in place to deliver
Enable people to live safely in their community including through technology Page 55	Locally based Commissioning Model Dementia Friendly communities Ageing Well Technology enabled care - putting in place an innovative digital technology enabled care offer (e.g. social and health care apps and wearable technology) that empowers a person and supports them to maintain or improve their independence, safety, and wellbeing with greater choice and control Digital pathways – developing new, accessible and user-friendly ways for people to access clear information and support from adult social care when they need it. Includes the use of self-assessment and financial assessment tools so people can access this remotely. The digital pathway for people accessing Adult Social Care puts them in control of their journey, future proofs services and provides efficiencies throughout the process Digital front door – launching the new social care website 'Kent Connect to Support' that provides information and advice to help people stay independent and connected to their local community. Self-directed support – changing the way a person or their carer, can organise their own support, to enable people to find more creative, personalised, and effective ways of getting their needs and outcomes met, shifting control to the person and their families and improving understanding among staff and providers of the legal requirements that are designed to enable people to live a full life. Kent Enablement At Home (KEaH): Provides a service which supports people to do more for themselves at home, by learning or re-learning skills that make them feel safe and confident in their own home. During the service we will get an understanding of a person's needs to determine the best way to support them to remain independently in their own home. Kent Enablement Service: Kent Enablement Services delivers a one front door enablement service to Younger People and Adults with a Learning Disability or Autism or adults experiencing mental health difficulties, providing a range of interventions to enable people to achieve their goals provid

What we have committed to	plans in place to deliver
Support people to live and age well, b	pe resilient and independent
Multi agency working with clear pathways and ongoing support for those with complex needs	Integrated Commissioning Care and Support Pathways Kent and Medway Care Record (KMCR) Frailty pathway redesign
Page 57	Locality operating model – organising our social care workforce into 12 locality teams aligned with district councils and the NHS, making sure we have the right skills within our workforce to deliver our new models of care. Aiming to give people access to the right person, so that they can receive the care and support they require in their local areas and improve community links with partner organisations Self-directed support – changing the way a person or their carer, can organise their own support, to enable people to find more creative, personalised, and effective ways of getting their needs and outcomes met, shifting control to the person and their families and improving understanding among staff and providers of the legal requirements that are designed to enable people to live a full life.
Ageing and dying well with reduced deaths in hospital and death in a place of choice	Ageing Well Strategy

What we have committed to	Strategies / plans in place to deliver		
Support people to adopt positive me	Support people to adopt positive mental and physical health behaviours		
Evidenced based support to help people choose healthy lifestyles including through bespoke support including:- Healthy weight Diet choices Physical activity Sexual health Drug misuse Alcohol misuse Tologoco and Smoking Immunisation and Screening	Health and Wellbeing Plans IPPH Prevention Subcommittee Action Plan Drug and Alcohol Strategy Social Prescribing Strategy, Population Health Management Roadmap NHS Long Term Plan (LTP) Tobacco Dependence Treatment Service Programme Stop smoking services Kent Association of Local Councils (KALC) Physical Activity initiatives KALC weight loss initiatives Move Together One You Kent Advice and awareness raising on immunisations and screening, targeted to reduce inequalities District health alliance plans		
Increase use of Making Every Contact count	Work with NHS Providers and DC officers to roll out model		
Increase physical activity, strength and balance in older people	One You Kent Support to Move Together KALC Physical Activity initiatives Ageing Well strategy District health alliance plans		

What we have committed to	Strategies / plans in place to deliver	
Deliver personalised care and support centred on individuals providing them with choice and control		
Work together to ensure all care is focused on the individual including sharing data, seamless transition between services, good communication, understanding user needs	Support the development of Data sharing agreements	
People with dementia are supported to live as well and independently as possible	Support KALC dementia and carer initiatives and work at DC and Alliance level Ageing well strategy	
Holistic support for at risk groups (Homeless/ Gypsy, Roma, Traveller communities/ veterans/offenders/substance misuse etc.)	Military Covenants Gypsy, Roma and Traveller Service Gypsy, Roma and Traveller community of practice delivery plan	
Adult safeguarding	Ageing well strategy Mental health and suicide prevention strategies and plans Substance misuse and co-occurring conditions delivery plan	
Health Protection	Gaining assurance that systems are in place in Kent protect the safety of residents, including around infectious diseases, environmental hazards, and emergencies.	

What we have committed to	Strategies / plans in place to deliver
Support people to live and age well, b	pe resilient and independent
Promote wellbeing to prevent, reduce or delay need for care	 IPPH Prevention Subcommittee action plans Prevention initiatives to reduce and delay need for care including Create community capacity to support wellbeing Ensure more people with cooccurring physical and mental health conditions are identified early and supported to live well and safe from harm and neglect More people age and live well at home with the right care at the right time in the right place ASC prevention plan
Enable people to live safely in their community including through technology	Dementia Friendly communities Health and Wellbeing Plans Support KALC dementia initiative Support Health Alliance plans at district level ASC prevention plan

What we have committed to	Strategies / plans in place to deliver
Support people to live and age well, b	pe resilient and independent
Multi agency working with clear pathways and ongoing support for those with complex needs	Health and Wellbeing Plans
Ageing and dying well with reduced deaths in hospital and death in a place of choice	Ageing Well Strategy
Ređuce self-harm and suicide ന ന	K&M Suicide Prevention Strategy Mental Wellbeing Concordat Mental Health Together Kent and Medway suicide and self-harm prevention strategy 2021-2025. Suicide Prevention Strategy - Kent County Council
Deliver prevention with a focus on multi-morbidity in line with major conditions strategy/CMO report.	Ageing Well Strategy
Protect the health of Kent residents	Support UKHSA in the response to infectious diseases and outbreaks, environmental and other hazards Contribute to Emergency Planning and Preparedness, including preparedness for future pandemics Infection Prevention and Control in high-risk settings including care homes, wider care sector, education, asylum settings.

What we have committed to	Strategy / plan / Service in place to deliver
Support people to adopt positive mental and phy	/sical health behaviours
Evidenced based support to help people choose healthy lifestyles including through bespoke support including:- Healthy weight Diet choices Physical activity Sexual health Drug misuse Alcohol misuse Tobacco and Smoking	Move Together - Active Kent and Medway Strategy Everyday Active Social Prescribing Strategy, including green social prescribing Trading Standards – prevention of underage sales of illicit tobacco, vapes and alcohol. Ensure access to safe, accurately described food. Explore Kent Public Rights of Way Country Parks & Countryside Partnerships Safer Active Journeys (part of Road Safety & Active Travel) English National Concessionary Travel Scheme (bus passes) Developer Contributions Guide - working with ASCH &Integrated Childrens Services

What we have committed to	Strategy / plan / Service in place to deliver
Support people to adopt positive mental and physical health behaviours	
Increase use of Making Every Contact count	Libraries, Positive Wellbeing, Community Wardens Everyday Active
Increase physical activity, strength and balance in older people	Move Together - Active Kent and Medway Strategy & Everyday Active Public Rights of Way Explore Kent
Victim and offender support. Tackle domestic abuse, exploitation and violence against women and girls	Kent Community Safety Agreement & Action Plan
Reduce instances of Domestic Abuse Related Death	Community Safety – preventative learning from the reviews

What we have committed to	Strategy / plan / Service in place to deliver
Deliver personalised care and support centred or	n individuals providing them with choice and control
Work together to ensure all care is focused on the individual including sharing data, seamless transition between services, good communication, understanding user needs	Community Wardens – Esther improvement coaches
People with dementia are supported to live as well and independently as possible	Community Wardens – Esther improvement coaches Dementia Friendly Libraries. Dementia groups, Safe space, Home Library Service Arts Investment Fund
Holistic support for at risk groups (Homeless/ Gypsy, Roma, Traveller communities/ veterans/offenders/substance misuse etc.)	Gypsy, Roma & Traveller Service
Adult safeguarding	Community Safety & Community Wardens

What we have committed to	Strategy / plan / Service in place to deliver
Support people to live and age well, be resilient	and independent
Enable people to live safely in their community, including through technology	Supporting better broadband
	Community Wardens – improving safety through digital solutions Community Safety – Provision of information in digitally accessible formats.
	Libraries – free access to computers, the internet, computer buddies, e resources. Home library service. Mobile library, Warm / safe spaces
70	Coroners' duty to make reports to a person, organisation, local authority or government department or agency where the coroner believes action should be taken to prevent future deaths.
Page 65	Kent Karrier
	Local Flood Risk Management Strategy
	Developer Contributions Guide - improving home accessibility (inc. digital infrastructure) with ASCH

What we have committed to	Strategy / plan / Service in place to deliver
Support people to live and age well, be resilient a	and independent
Multi agency working with clear pathways and ongoing support for those with complex needs	Integrated Neighbourhood Teams
Ageing and dying well with reduced deaths in hospital and death in a place of choice	Arts Investment Fund
Reduce self-harm and suicide	Community Safety
Promote wellbeing to prevent, reduce or delay need for care Page 66	Move Together - Active Kent and Medway Strategy Kent Cultural Strategy Positive Wellbeing Community Wardens Libraries – Reading well collections Explore Kent Country Parks & Countryside Partnerships Safer Active Journeys Heritage Conservation Kent Karrier

Shared outcome 3: Supporting happy and healthy living ~ Infrastructure input

What we have committed to	Plans in Place to Deliver
Deliver the estate objectives in KCC net zero plan	KCC net zero plan
Continue to support the development of the One Public Estate Programme through the Kent Estates Partnership	Kent Estates Partnership

Shared outcome 4: Empower people to best manage their health conditions

Support people with multiple health conditions to be part of a team with health and social care professionals working compassionately to improve their health and wellbeing.

What we heard:

- Increase involvement of patients and carers in care plans
- Improve access to and consistency of primary care including general practice, dentistry and pharmacy provision.
- Increase offer of support and provide flexibility for carers

"We are not always superhuman. Someone to support us to support our child."

Priorities to deliver this outcome: Together we will...

Empower those with multiple or long-term conditions through multidisciplinary teams. We will support individuals to holistically understand and manage their conditions (such as cancer, cardiovascular disease, diabetes, dementia, respiratory disease and frailty) by using Complex Care Teams and Multi-Disciplinary Teams. This will help reduce or delay escalation of their needs. We will use a model of shared information and decision-making to empower individuals to only have to tell their story once and make informed choices about how, when and where they receive care, which will support individuals to achieve their goals. We will utilise developing technologies including telecare and telehealth, direct payments, personal health budgets, care packages and social prescribing where appropriate to support people to achieve their goals and live the life they want in a place called home.

Provide high quality primary care

We will work towards a system focused on prevention, health protection and early intervention to reduce the need for hospitalisation through ensuring people can readily access the services they need to manage their health. We will ensure all pharmacies are supporting people with health care, self-care, signposting and healthy living advice. We will improve and increase access to dentist and eye health services. We want general practice to offer a consistently high-quality service to everyone in Kent and Medway. This means improving timely access to a health care professional with the skills and expertise to provide the right support and guidance, this could be a physiotherapist, doctor, nurse, podiatrist or other primary care health and care professional. We will work across the system to support the provision of primary care, responding to the needs of new, and growing, communities and making the most of community assets.

Support carers

We will value the important role of informal carers, involve them in all decisions, care planning and provide support for their needs. We will make a difference every day by supporting and empowering carers with ready access to support and advice. We recognise the potential impact of their responsibilities on young carers and commit to reducing these challenges.

Indicators for this outcome could include:

By 2025, the rising trend in the percentage of days disrupted by hospital care for those with long term conditions will have reversed.

By 2028, the people describing their overall experience of making a GP appointment as good will have increased from 49% to at least 60%.

By 2027 we will have implemented our organisational carers strategies

By 2028, the proportion of carers who report that they are very satisfied with social services will have improved from 32.3% to at least 45%.

I can access the healthcare I need and know what options are available to me

I know what my rights as a carer are and can get timely information that is accurate, carer training and education and advice on all the possible options for my health and wellbeing, support needs and finance and housing

Shared outcome 4: Empower people to best manage their health conditions ~ Adult Social Care Input

What we have committed to	plans in place to deliver
Empower those with multiple or long-term conditions through multidisciplinary teams	
Use Complex Care Teams and Multi- Disciplinary Teams to support people to manage their conditions Page 6	Integrated commissioning Locality operating model – organising our social care workforce into 12 locality teams aligned with district councils and the NHS, making sure we have the right skills within our workforce to deliver our new models of care. Aiming to give people access to the right person, so that they can receive the care and support they require in their local areas and improve community links with partner organisations Self-directed support – changing the way a person or their carer, can organise their own support, to enable people to find more creative, personalised, and effective ways of getting their needs and outcomes met, shifting control to the person and their families and improving understanding among staff and providers of the legal requirements that are designed to enable people to live a full life.
Shared decision making to support individuals to achieve their goals	Self-directed support – changing the way a person or their carer, can organise their own support, to enable people to find more creative, personalised, and effective ways of getting their needs and outcomes met, shifting control to the person and their families and improving understanding among staff and providers of the legal requirements that are designed to enable people to live a full life. Person's voice plan – creating and delivering a plan that promotes and embeds participation and involvement of people with lived experience in our planning and delivery of adult social care.

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plans in place to deliver

Empower those with multiple or long-term conditions through multidisciplinary teams

Utilise developing technologies, personal health budgets, direct payments and social prescribing to support people to achieve their goals Digital pathways – developing new, accessible and user-friendly ways for people to access clear information and support from adult social care when they need it. Includes the use of self-assessment and financial assessment tools so people can access this remotely

Self-directed support – changing the way a person or their carer, can organise their own support, to enable people to find more creative, personalised, and effective ways of getting their needs and outcomes met, shifting control to the person and their families and improving understanding among staff and providers of the legal requirements that are designed to enable people to live a full life.

Digital front door – launching the new social care website 'Kent Connect to Support' that provides information and advice to help people stay independent and connected to their local community.

Technology enabled care - putting in place an innovative digital technology enabled care offer (e.g. social and health care apps and wearable technology) that empowers a person and supports them to maintain or improve their independence, safety, and wellbeing with greater choice and control

Provide high quality primary care

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Access to preventative, early intervention services to prevent admission to hospitals

Digital front door – launching the new social care website 'Kent Connect to Support' that provides information and advice to help people stay independent and connected to their local community.

Social prescribing - working with the NHS and our partners to codevelop the Social Prescribing Strategy which will ensure a joined-up approach for developing and accessing proactive community that prevents isolation and loneliness and focuses on people's wellbeing

Technology enabled care - putting in place an innovative digital technology enabled care offer (e.g. social and health care apps and wearable technology) that empowers a person and supports them to maintain or improve their independence, safety, and wellbeing with greater choice and control

Person's voice plan – creating and delivering a plan that promotes and embeds participation and involvement of people with lived experience in our planning and delivery of adult social care.

Shared outcome 4: Empower people to best manage their health conditions ~ Adult Social Care Input

What we have committed to	plans in place to deliver
Provide high quality primary care	
Support the provision of primary care to meet community needs	Social prescribing - working with the NHS and our partners to codevelop the Social Prescribing Strategy which will ensure a joined-up approach for developing and accessing proactive community that prevents isolation and loneliness and focuses on people's wellbeing
	Digital front door – launching the new social care website 'Kent Connect to Support' that provides information and advice to help people stay independent and connected to their local community.
Page	Locality operating model – organising our social care workforce into 12 locality teams aligned with district councils and the NHS, making sure we have the right skills within our workforce to deliver our new models of care. Aiming to give people access to the right person, so that they can receive the care and support they require in their local areas and improve community links with partner organisations
Support carers	
Support carers, involve them and provide for their needs	Kent Adult Carers' Strategy – developing a person-centred five-year vision and strategy co-produced with carers in partnership with the NHS. Focusing on what is important for unpaid carers as experts with lived experience, to help them live full lives, be themselves, maintain their physical and mental wellbeing and be aware of the support provided at each stage of their carer's journey
	Self-directed support – changing the way a person or their carer, can organise their own support, to enable people to find more creative, personalised, and effective ways of getting their needs and outcomes met, shifting control to the person and their families and improving understanding among staff and providers of the legal requirements that are designed to enable people to live a full life.
	Person's voice plan – creating and delivering a plan that promotes and embeds participation and involvement of people with lived experience in our planning and delivery of adult social care.
Focused support for young carers	Triangle of Care action plans

Shared outcome 4: Empower people to best manage their health conditions ~ Public Health Input

What we have committed to	Strategies / plans in place to deliver
Empower those with multiple or long-term conditions through multidisciplinary teams	
Use Complex Care Teams and Multi- Disciplinary Teams to support people to manage their conditions	Work to influence activity PCNs and INTs
Access to preventative, early intervention services to prevent admission to hospitals	One You Health Checks Commission effective targeted PH services and support ASC prevention plan
Ensure pharmacies support people with self-care, healthy living advice etc.	Through Work with HCPs and PCNs
Media and communications	Use media and communications effectively to raise awareness and sign post to services

Shared outcome 4: Empower people to best manage their health conditions ~ Public Health Input

What we have committed to	Strategies / plans in place to deliver
Provide high quality primary care	
Support the provision of primary care to meet community needs	Commission health checks Develop primary care initiatives driven by need that tackle inequalities with HCPs
Support carers	
Support carers, involve them and provide for their needs	Support Kent Association of Local Councils (KALC) dementia and carer initiatives

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Shared outcome 4: Empower people to best manage their health conditions ~ GET input

What we have committed to	Strategy / plan / Service in place to deliver
Empower those with multiple or long-term conditions through multidisciplinary teams	
Use Complex Care Teams and Multi-Disciplinary Teams to support people to manage their conditions	Community Wardens
Shared decision making to support individuals to achieve their goals	Positive Wellbeing Community Wardens – Esther Improvement Coaching
Utilise developing technologies, personal health budgets, direct payments and social prescribing to support people to achieve their goals and live the life they want in a place called home.	Positive Wellbeing Community Wardens Libraries (activities could be prescribed. Health book collections. On-line E resources) Developer Contributions Guide –provision of infrastructure to enable people to continue to live in their own home with ASCH
Provide high quality primary care	
Access to preventative, early intervention services to prevent admission to hospitals	Positive Wellbeing Community Wardens
Ensure pharmacies support people with self-care, healthy living advice etc.	Move Together - Active Kent and Medway Strategy & Everyday Active Campaign

Shared outcome 4: Empower people to best manage their health conditions ~ GET input

What we have committed to	Strategy / plan / Service in place to deliver
Support carers	
Support carers, involve them and provide for their needs	Community Wardens Libraries - Exempt offers to support carers

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Shared outcome 5: Improve health and care services

Improve access for all to health and care services, providing services as locally as possible and creating centres of excellence for specialist care where that improves quality, safety and sustainability

What we heard:

- Broaden to incorporate all aspects of health care not just hospital services
- Timely access to all parts of health care particularly primary care services
- Improve communication and fransition between all arts of health and pare services
- Increase the services offered in the community and by social care

Priorities to deliver this outcome: Together we will...

Improve equity of access to health and care services

We will seek to improve the accessibility of all our services. We will ensure the right care in the right place providing care closer to home and services from a broader range of locations by making better use of our collective buildings and community assets. By taking services to individuals and continuing to offer digital help and advice, we hope to mitigate some of the social and economic reasons (such as travel costs, time off work and time out of education) why individuals do not seek (or attend) health and care services.

Communicate better between our partners especially when individuals are transferring between health and care settings

We will improve flow through the system by utilising end to end care and support planning, minimising hand offs and ensuring safe discharges by better supporting individuals leaving acute care settings when transferring to another location, sure that all partners (including individuals, carers and families) are aware of the care plan and by working as a team to minimise delays. We aim to ensure people are discharged to their home as a priority and linked to timely appropriate reablement, recovery and rehab services. Our ambition is that system partners jointly plan, commission, and deliver discharge services that maintain flow and are affordable pooling resources where appropriate and responding to seasonal pressures.

Tackle mental health issues with the same energy and priority as physical illness

We will support people of all ages with their emotional and mental wellbeing. We will improve how we support those with mental health conditions with their overall health and wellbeing, providing the integrated support they need from the right partner (such as housing, financial, education, employment, clinical care and police) when they need it and in a way that is right for them. We will work with VCSE partners to creatively support those at risk of suicide.

Provide high-quality care

We will continually seek to provide high quality of care by working in a more integrated way; expanding the skills and training of our staff; reducing the time waiting to be seen and treated and supported; streamlining our ways of working; improving the outcomes achieved; ensuring advocacy and enriching the overall experience of individuals, their carers and their families.

Indicators for this outcome could include:

By 2028, waits for diagnostics will meet national ambitions.

By 2028/29, the percentage of people aged 65 and over who were still at home 91 days after discharge from hospital into reablement services will have increased in Kent to at least 85% and in Medway to be in line with the national average.

By 2025 we will meet national expectations for patients with length of stay of 21+ days who no longer meet with criteria to reside.

Inappropriate out of area mental health placements will be at or close to zero.

My family/carers and I knew when I was being discharged from hospital and what my care plan was

My appointment was by video call but there was an option to attend in person if I needed to

What we have committed to	plans in place to deliver
Improve equity of access to health and care se	ervices
Improve access to services	Digital front door – launching the new social care website 'Kent Connect to Support' that provides information and advice to help people stay independent and connected to their local community.
	Locality operating model – organising our social care workforce into 12 locality teams aligned with district councils and the NHS, making sure we have the right skills within our workforce to deliver our new models of care. Aiming to give people access to the right person, so that they can receive the care and support they require in their local areas and improve community links with partner organisations
	Person's voice plan – creating and delivering a plan that promotes and embeds participation and involvement of people with lived experience in our planning and delivery of adult social care.
Making best use of community assets to provide more local care	Locality-based commissioning model – moving to more flexible, open, diverse and locally adopted arrangements to enable more person-centred support, with a balance of ensuring quality and value
	Micro-providers – establishing a strong network of small (micro) businesses to improve community resilience and individual choice by offering more diverse activities and resources. Driving culture change towards self-directed support and encouraging staff and people in Kent to access innovative care and support in their local communities.
	Digital front door – launching the new social care website 'Kent Connect to Support' that provides information and advice to help people stay independent and connected to their local community.
	Social prescribing - working with the NHS and our partners to codevelop the Social Prescribing Strategy which will ensure a joined-up approach for developing and accessing proactive community that prevents isolation and loneliness and focuses on people's wellbeing

What we have committed to	plans in place to deliver
Improve equity of access to health and care services	
Digital health and advice	Digital front door – launching the new social care website 'Kent Connect to Support' that provides information and advice to help people stay independent and connected to their local community.
	Digital pathways – developing new, accessible and user-friendly ways for people to access clear information and support from adult social care when they need it. Includes the use of self-assessment and financial assessment tools so people can access this remotely

What we have committed to	plans in place to deliver	
Communicate better between our partners especially when individuals are transferring between health and care settings		and care settings
Improve flow through health and care system	Joint Commissioning Urgent and Emergency Care programmes	
Well-coordinated discharge and care planning Page 79	the NHS, making sure we have the right skills within our people access to the right person, so that they can receimprove community links with partner organisations Short Term Pathways Teams support people to move the ensuring that we deliver consistent, high-quality, integral social care	orkforce into 12 locality teams aligned with district councils and a workforce to deliver our new models of care. Aiming to give sive the care and support they require in their local areas and rough the hospital discharge pathways in a timely way whilst ated, equitable and seamless services to people who use adult vices, short term pathways including discharge to assess (bedorted employment), shared lives
Discharge to their home with relevant reablement, recovery and rehab services	care apps and wearable technology) that empowers a prindependence, safety, and wellbeing with greater choice. Self-directed support – changing the way a person or the find more creative, personalised, and effective ways of a person and their families and improving understanding designed to enable people to live a full life.	eir carer, can organise their own support, to enable people to getting their needs and outcomes met, shifting control to the among staff and providers of the legal requirements that are promotes and embeds participation and involvement of people
System winter planning, making use of collective resource	Better Care Fund	

What we have committed to	plans in place to deliver
Tackle mental health issues with the same energy a	nd priority as physical illness
Support CYP and adults with emotional health and wellbeing	Mental Health Together Social prescribing - working with the NHS and our partners to codevelop the Social Prescribing Strategy which will ensure a joined-up approach for developing and accessing proactive community that prevents isolation and loneliness and focuses on people's wellbeing Person's voice plan – creating and delivering a plan that promotes and embeds participation and involvement of people with lived experience in our planning and delivery of adult social care.
Support those with mental health conditions with their health and wellbeing through integrated support the support	Mental Health Together Mental Health delivery plan Mental Health Concordat Develop an enablement Home from Hospital for Mental Health Acute services.

What we have committed to	plans in place to deliver
Provide high quality care	
Work in a more integrated way	Locality operating model – organising our social care workforce into 12 locality teams aligned with district councils and the NHS, making sure we have the right skills within our workforce to deliver our new models of care. Aiming to give people access to the right person, so that they can receive the care and support they require in their local areas and improve community links with partner organisations
Improve outcomes and experience	Self-directed support – changing the way a person or their carer, can organise their own support, to enable people to find more creative, personalised, and effective ways of getting their needs and outcomes met, shifting control to the person and their families and improving understanding among staff and providers of the legal requirements that are designed to enable people to live a full life.
Page 81	Person's voice plan – creating and delivering a plan that promotes and embeds participation and involvement of people with lived experience in our planning and delivery of adult social care.

Shared outcome 5: Improve health and care services ~ Public Health Input

What we have committed to	Strategies / plans in place to deliver
Improve equity of access to health and care ser	rvices
Improve access to services	PH commissioning approach Focus on need and inequalities JSNA
Making best use of community assets to provide more local care	Develop work with KALC Links with Districts providing PH support to Alliances
Digital health and advice	PH Commissioning Approach
Increase early cancer diagnosis in line with Core 20plus5	Inequalities, Prevention and Population Health Committee (IPPH) Prevention Subcommittee action plan
Identify and address any inequalities in access to elective care	JSNA

Shared outcome 5: Improve health and care services ~ Public Health Input

What we have committed to	Strategies / plans in place to deliver
Tackle mental health issues with the same energy a	nd priority as physical illness
Support CYP and adults with emotional health and wellbeing	Mental Health Together
Support those at risk of suicide	K&M Suicide Prevention Strategy

Shared outcome 5: Improve health and care services ~ Public Health Input

What we have committed to	Strategies / plans in place to deliver
Provide high quality care	
Work in a more integrated way	Support working with District Alliances
Expand skills and training of our staff	MECC training
Reduce waiting time to be seen and treated	PH Commissioning Plan
Improve outcomes and experience	PH Commissioning Plan

Shared outcome 5: Improve health and care services ~ GET input

What we have committed to	Strategy / plan / Service in place to deliver
Improve equity of access to health and care services	
Improve access to services	Community Wardens Community Transport grant English National Concessionary Travel Scheme Developer Contributions Guide – with ASCH & Integrated Childrens Services - providing family hubs, & community centres.
Making best use of community assets to provide more local care	Build resilient communities Social Prescribing Strategy, inc. Green social prescribing Community Wardens Libraries – work in partnership to provide many local and accessible health services
Page 8	Developer Contributions Guide – supporting ASCH & Integrated Childrens Services by ensuring provision of family hubs, & Community centres – enabling outreach and bringing services together in one hub.
Digital health and advice	Free on-line E-Resources Playground National Portfolio Organisation (Digital)

Shared outcome 5: Improve health and care services ~ GET input

What we have committed to	Strategy / plan / Service in place to deliver
Communicate better between our partners especi	ally when individuals are transferring between health and care settings
System winter planning, making use of collective resource	Board remit for preparedness, emergency response and resilience across GET – warm spaces, highways, support for vulnerable people and communities.

Shared outcome 5: Improve health and care services ~ Infrastructure input

What we have committed to	Pland in Place to Deliver
Continue to support the development of the One Public Estate Programme through the Kent Estates Partnership	Kent Estates Partnership
Collaborating with partners including Health to explore ways to co-locate services	Asset Management Strategy
Make best use of Community assets to provide more local care	KCP – Kent Communities programme sought to focus KCC buildings in areas of need. This included several proposed colocation of some of our services within a single building along with NHS partners. Community Gateways - These sites allow individuals to access a wide range of services in one building, including to enrol on Adult Education courses, register a birth or death, use the library services and obtain advice on KCC services.
Dimprove access to services	MASH sites – our Multi-Agency Specialist Hub sites are centres for special educational needs and disabled (SEND) children and their families. A one stop shop where you can attend appointments with different services in the same place on the same day. Sexual Health – Work with partners to provide buildings and infrastructure that enable/facilitates the delivery of Sexual Health Services across the county. The Kent Estates Partnership which is supported by KCC provides an opportunity for all public sector partners to collaborate in relation to its estate plans, identify areas of opportunity to develop joint facilities.

Shared outcome 6: Support and grow our workforce

Make Kent and Medway a great place for our colleagues to live, work and learn

What we heard:

- Improve volunteering opportunities for staff
- Benefits for staff:
 - financial support
 - offers with local businesses
 - health and wellbeing support for example leisure facility membership offers
- Strengthen links and copportunities with education schools, colleges and universities

Priorities to deliver this outcome: Together we will...

Grow our skills and workforce

We will work as a system to plan and put in place a workforce with the right skills, values and behaviours to keep our services sustainable. We will attract people to live, study and work in Kent and Medway, promoting all that our area has to offer. We will work with education and training providers to develop and promote exciting and diverse career and training opportunities, provide talented and capable leadership and offer flexible and interesting careers to reduce long-term unemployment and support people to return in work.

Build 'one' workforce

We will implement a long-term workforce plan which supports integration across health and care services, enabled by digital technology, flexible working and cross sector workforce mobility. We will work in true partnership with our vital and valued volunteer workforce by seeking their input to shape, improve and deliver services.

Look after our people

We will be a great place to work and learn, with a positive shared culture where people feel things work well and they can make a real difference. We will ensure staff feel valued, supported and listened to. We will support our workforce, including helping them as their employer, to proactively manage their health and wellbeing.

Champion inclusive teams

We will foster an open, fair, positive, inclusive and supportive workplace culture that promotes respect. We will grow and celebrate diversity to be more representative of our communities, empower and develop colleagues from underrepresented groups.

Indicators for this outcome:

Shared workforce indicators will be developed by partners working across the system and are likely to include measures around:

- Vacancies
- · Staff wellbeing
- Sickness absence
- VCSE workforce
- Supporting employment in underrepresented groups

I feel valued by my team and believe my employer cares about my health and wellbeing

> I hadn't realised how many opportunities there were in health and social care, and I've been able to complete further qualifications since joining

What we have committed to	Strategies / plans in place to deliver	Led by
Grow our skills and workforce	KCC People Strategy	
Build 'one' workforce	Medway Council Workforce Strategy K&M ICS People Strategy Access to the strategies of each organisation can be found via the following links: Kent County Council People Strategy 2022 – 2027	KCC Human Resources & Organisation Development Medway Council HR NHS Kent and Medway People Directorate
Look after our people		
ြိုင် Champion inclusive teams		

	What we have committed to	Strategies / plans in place to deliver
	A safe, supportive and healthy working environment with wellbeing at the heart of change	Health and Wellbeing Strategy taking a holistic approach covering Financial, Mental, Physical and Social Wellbeing
	Focus around prevention of ill health, intervention and provision to support staff	Engagement through comms and support awareness days, webinars, events and resources Financial wellbeing including AVC scheme, financial wellbeing advice, ethical savings and lending Support wellbeing through on-line Wellbeing hub Increase level preventative and reactive workplace adjustments Include a focus on Musculoskeletal health
Page 90	Deliver Activities as part of Mental Health at Work Commitment	Embedding learning into practice from the targeted support for teams and their managers with high MH absence Develop a sustainable approach to reduce sickness through MH building on pilot work Raise awareness of available support including through Mental Health Support Network and support sessions Mental health awareness training, coaching and mindfulness support Explore impact estate on wellbeing including quiet spaces and opportunities to socialise Enable best use support line counselling service
	Provide Menopause support	Support through Knet, through Mental Health Support Network and through staff led Menopause Cafe
	Create a work environment for people to thrive	Organisational development to achieve an inclusive culture Support opportunities for people aged 16-25 to access careers with expert advice, guidance and development Develop Traineeship Pilot with Kent Scientific Services Optimise Apprentice activity building on Kickstart and Graduate programmes, Social Work Degree Apprentices Further develop the Kent Academy around CPD for social work and allied professions
	Address levels of sickness absence	Focus on addressing long term absence with ongoing analysis short term absence. Key areas for action will continue to be Mental Health and Stress and Musculoskeletal issues

What we have committed to	Strategies / plans in place to deliver
People's talent is nurtured and their careers developed	Support staff through Skills for Growth and Unlocking Potential, Managing in KCC and Future Manager Programme
Ensure delivery around EDI issues	Deliver the Disability Action Plan and the Race Action Plan Support staff groups for those with protected characteristics to eliminate discrimination and inequality and promote good practice Continue to review requirement for other staff Support staff awareness around disability including neurodiversity and around inclusion using an approach informed by the 6Cs model Dignity at Work and Expect Respect guidance to promote challenge to inappropriate behaviour, with particular focus on behaviour from residents Strengthen staff induction utilise Challenger and T200
ΦProvide Financial support as part of a holistic approach to Health and Wellbeing	Continue support around AVC, and schemes such as flexible mileage support as well as on-line links to financial support including ethical loans Develop app-based Reward Gateway for discounts
Positive action in Recruitment	Target recruitment to lower socio-economic areas to support social mobility Explore opportunities outreach activity using contacts with diverse communities Increase disability representation through targeted and inclusive action Partner with Kent Training and Kent Supported Employment to develop a Supported Internship programme for SEND students around pathways to employment Values Based Interviewing Guidance to include inclusion and cultural attributes Deliver aims Recruitment Strategy focussing on values and potential and how we do things Identify barriers to recruitment for those with a disadvantage and remove them
Support people in the workplace to innovate and change	Flexible working with best use space and technology supported through HROD and engagement work Promote our modern and flexible working patterns , diversity of roles and career pathways Support people to achieve a good work-life balance

What we have committed to	Strategies / plans in place to deliver
Address levels of sickness absence	Focus on addressing long term absence with ongoing analysis short term absence. Key areas for action will continue to be Mental Health and Stress and Musculoskeletal issues
Improve Organisational Wellbeing	Develop a positive culture around expectations and empowerment Ensure a flexible, inclusive and empowering work environment Identify and address health risks and support staff to manage stress, anxiety and depression Provide opportunities for personal growth and development Provide a comprehensive wellbeing offer
Improve staff wellbeing	Promote and support positive lifestyle choices and encourage ownership of health issues Promote emotional wellbeing, reduce stigma around MH and increase individual's resilience Provide personalised financial support offer to staff
Positive Attendance Management	Evidence-based targeted interventions in areas high sickness absence Focus on prevention, education and ongoing support for people with long term conditions including workplace adjustments

What we have committed to	Strategies / plans in place to deliver
Improve health and wellbeing through Health and Safety initiatives	Health and Safety activity and plans
Optimise opportunity from incident reporting	Promote and encourage reporting with positive role manager and access professional advice with revised reporting and analysis of incidents with focus on early management and support around people with protected characteristics.
Reduce, mitigate and manage stress in KCC wworkforce	Support and help including HSE Working Minds campaign and stress toolkits
Support and improve experience of frontline staff	Better understand stresses on frontline staff and support through Respect campaign and Voice to say no to abuse and disrespect from contacts

What we have committed to	Strategy / plan / Service in place to deliver
Attract businesses, people and visitors to Kent to make Kent a great place to live, work and visit.	Locate in Kent, Visit Kent & place-based services in GET (e.g. Country Parks, Heritage, Infrastructure Mapping Platform, Culture strategy, Public Rights of Way) The Kent Property Market Report – position Kent as a place for Developers to invest.
Provide work experience, apprenticeships, long- term placements & traineeships for people to gain skills and experience	Multiple services in GET (Country parks & Countryside Partnerships, KSS, TS, Intelligence, Active Kent) Developer Contributions Guide –supporting adult education services with CYPE.
Build a workforce with the right skills, values and behaviours to support positive public health outcomes.	Kent & Medway Economic Framework Kent Cultural Strategy Active Kent

Shared outcome 6: Support and grow our workforce ~ Infrastructure input

What we have committed to	Plans in Place to Deliver
Ensuring that KCC is able (as far as is reasonably practical) to deliver its critical activities during incidents / emergencies affecting the Council.	Corporate Business Continuity Plan Service-level Business Continuity Plans Business Continuity – KCC promotes and monitors business continuity planning, which supports services to plan to continue their activities during incidents that affect service deliver. KCC also plan to mitigate risks that affect vulnerable individuals and how we respond to support health focussed incidents (i.e. pandemic, flu) with Kent and Medway Resilience Forum partners.

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Improving Health and Wellbeing ~ Kent County **Council Priorities and** Actions DRAFT

Kent County Council Contributions to Improved Health and the Integrated Care Strategy

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Overview of the Integrated Care Strategy

Our vision:

We will work together to make health and wellbeing better than any partner can do alone

Together we will...

Give children and young people the

Tackle the wider determinants to prevent ill health

Support happy and healthy living for all **Empower patients** and carers

Improve health and care services

Support and grow our workforce

best start in life

What we need to achieve

- Support families and communities so children thrive
- Strive for children and young people to be physically and emotionally healthy
- Help preschool and school-age children and young people achieve their potential
- Address the social. economic and environmental determinants that enable people to choose to live mentally and physically healthy lives
- Address inequalities

- Support people to adopt positive mental and physical health
- Deliver personalised care and support centred on individuals providing them with choice and control
- Support people to live and age well, be resilient and independent

- Empower those with multiple or long-term conditions through multidisciplinary teams
- Provide high quality primary care
- Support carers

- Improve equity of access to services
- Communicate better between our partners when changing care settings
- · Tackle mental health issues with the same priority as physical illness
- Provide high-quality care to all

- Grow our skills and
- Build 'one' workforce
- Look after our people

workforce

 Champion inclusive teams

Enablers:

We will drive research, innovation and improvement across the system We will provide system leadership and make the most of our collective resources including our estate We will engage our communities on our strategy and in co-designing services

Shared Delivery Plan- Shared Outcomes

Shared Outcome	Number
Give children and young people the best start in life	SO1
Tackle the wider determinants to prevent ill health	SO2
Support happy and healthy living for all	SO3
Empower patients and carers	SO4
Improve health and care services	SO5
Support and grow our workforce	SO6

Proposed Priorities to Improve Health and Wellbeing ~ CYPE

What we have committed to	Led by	Timescale	Measure	Shared Outcome
CYPE recognise the importance of early years influences on life-long health an with CYPE resources focussing on those with the greatest needs. CYPE and PH health determinants that impact in early years. Key priorities include:-				
Optimise the opportunity of family hubs to demonstrate improvement in the outcomes for infants, children and young people through the roles of the family hub workforce	Lead for Family Hubs	Mar 2026	Agreed metrics on core plus and MOU with PH	SO1
Encourage healthy behaviours within families including around activities such as food preparation and family meals	Lead for Family Hubs	Mar 2026	Systems to offer healthy behaviour support in place and delivering	SO1
Ensure a clear evidence-based approach to parenting	FH workforce leads for parenting	Mar 2026	Agree metrics on core plus	SO1, SO2
Better understand the barriers to low uptake of early years provision to encourage families to take up the offer of early years provision.	Early years lead The Education People	Mar 2026	Increased target group families utilising early years provision	SO1, SO2
Deliver school support for healthy behaviours including the Daily Mile and mental/emotional health	Active Kent	Mar 2026	Proportion of primary schools offering Daily Mile	SO1, SO3
Support economically deprived families receive available benefits building on the Healthier Wealthier Children approach	Lead for Family Hubs/Financial Hardship Programme Manager	Mar 2026	Staff in the family hub are able to connect to appropriate support within the network.	SO1, SO2
Support parents in managing their own anxieties around adolescent challenges and help them recognise and manage "normal" anxiety issues in adolescents including retention in school and in the workplace	Family hubs	Mar 2026	Staff in the family hub have an understanding of mental health issues, including early intervention and emotional/wellbeing support, and are able to connect to appropriate support within the network	SO1
Ensure community learning services focus on skills for employment with links to FE providers	Head of Service Community Learning and Skills	Mar 2026	Number and nature of courses focussing on skills for employment	SO2

Measures within the Logframe~ CYPE

Objectively Verifiable Indicators	Timescale	Progress
Pupils achieving a good level of development at the end of the Early Years Foundation Stage will have improved from 65.8% in 2021/22 to at least 70%.	2028	
The proportion of children in Year 6 who are healthy weight will be maintained at the current level of 63% and severe obesity will have reduced from 5%.	2028	
Pupil absence rates will have fallen from 7.9% in 2021/22 to below 5%.	2028	
Ingrease employment rates in Kent	2028	

What we have committed to	Led by	Timescale	Measure	Shared Outcome		
Develop a system wide approach to reduce poor outcomes and reduce health inequalities through the Kent Joint Health and Wellbeing Strategy /Integrated care strategy						
Develop a cohesive and realistic ICS Shared Delivery Plan for Kent and Medway, with comprehensive delivery plans at DC, County and KALC level.	DPH, CPH and PH Specialists, PH District Coordinator.	Sept 2024 for SDP, end Q3 for other delivery plans	Plans signed off by ICP, Districts, KALC and KCC	SO1,SO2,SO 3,SO4,SO5,S O6		
Support system partners including District Councils, NHS and KALC as well as other KCC divisions to take actions to tackle the wider determinants of health in line with the Kent and Medway Integrated Care Strategy	DPH, CPH and PH Specialists, PH District Coordinator	March 2026	Evidence of delivery actions detailed in above plans	SO2,SO3		
By working in partnership with local systems including Health Alliances and HCPs, reducing inequalities in health outcomes (including coastal communities)	СРН	March 2026	From developing Health Inequalities Tracket	er SO1,SO2,SO 3,SO5		
Establish prevention as priority within HCPs. Increased IBA, reduction in alcohol related admissions to hospital Smoking, healthy weight and lifestyle services available to Kent residents in districts and boroughs, Target health checks to priority groups, work with partners to further develop Whole System Approach to Healthy Weight and support local access to lifestyle services via Healthy Living Centres Deliver action on Falls prevention	CPH leads for each area	March 2026	Increased IBA, reduction in alcohol related admissions, Smoking, healthy weight and lifestyle services and health checks available to Kent residents in districts and boroughs and via Healthy Living Centres, reduction in admissions falls	SO2,SO3,SO 4,SO5,		
Training on trauma informed healing centred approaches, strength-based language- a trauma informed approach to language.	CPH lead	March 2026	Increased stakeholder engagement in healing centred trauma informed practice. Evidence of trauma informed language in assessments, records and communications	SO1,SO5		
Improve access/ equity to preventative mental health care and support	CPH lead	March 2026	increased equity to Live well & Talking Therapies & domestic abuse IDVAS	SO3,SO4,SO 5		
Reduce suicides and admissions for self-harm	CPH lead	March 2026	Increased stakeholder engagement in suicide prevention networks in key hot spo areas. Reduction of suicide rates and self-harm admission rates.	SO3,SO4,SO t 5		
Increase numbers entering substance misuse treatment and reduce drug and alcohol related deaths.	CPH lead	1-2 years	Drug death rates. Rates of numbers of opiates and crack users into treatment. Overall increase in numbers into treatment	SO3,SO4,SO 5		

What we have committed to	Led by	Timescal e	Measure	Shared Outcome
Gain assurance that there are systems in place to keep residents safe from and respond appropriately to infectious diseases and environmental hazards including though MOU with UKHSA and a local Pandemic and Emergency plan	DPH/DDPH	March 2026	Effective systems in place MOU with UKHSA Local pandemic and emergency plan in place Effective consequence management of health protection issues	S02,SO3
Public Health Service Transformation ensuring commissioned services are susconstraints	stainable and flexib	ole to respond	to changing population needs and/or policy/legislation	on/ financial
Review all services in receipt on the Public Health Grant. This includes internal and external grants and contracts.	AD Integrated Commissioning	March 2026	Revised service models presented to steering group by Sept 24 Key decisions taken by July 2025 New contracts in place by April 2026	SO1,SO3,SO4,S O5
pport opportunities, look across services and maximise impact through etter supporting cross cutting themes, gaps or new evidence.	DPH / PH Consultant	March 2026	Cross cutting themes reflected in service specifications no later than April 26 Impact measures agreed and in place April 26	SO3
Support and enhance our prevention offer.	PH Consultant Performance/P H Consultant	March 2026	New models to include /set out how they will measure improvements in the services with a focus on prevention Measures in place and outcome/impact measured	SO3, SO5
Improve access to preventative mental health care and support Including work to support PNMH and investment across the system on workforce development to increase awareness and understanding plus introduction of infant MH specialist health visitors	СРН	1-2 years	Clear public mental health plan in place and shared with whole system – including Prevention Concordat, community engagement, needs assessments, localised community well being action plans, high quality community mental health service – linked to Live Well and social prescribing, and equity of access to talking therapies.	SO5, SO3,SO4,SO1
Establish a robust parent infant mental health service	СРН	2-3 years	Metrics and KPIs identified in the business case	SO1,SO5

What we have committed to	Led by	Timescale	Measure	Shared Outcome		
Prevention Programme supporting the Integrated Care, the Adult Social Care MADE strategy, Smoke Free Generation and the Family Hubs Start for life programme						
Deliver Adult social care prevention programme	CPH lead	2027	Improved understanding of Kent population need for adult social care now and in the future Improved understanding of who is at risk of falls, how to identify and reach these people and an approach to assessing the effectiveness of interventions in maintaining wellbeing and independence for a specific cohort	SO3,SO4		
Deliver Ageing Well Programme	CPH lead	2027	A whole system approach to ageing well in place Relevant long term condition/multimorbidity needs assessments and recommendations completed Increase in physical activity in over 50s	SO3,SO4		
eliver Smokefree Generation	CPH lead	2024-2029	Achieve SQDs of 1347 in year1 and 26,937 by year 5	SO3		
tablishing and investing in a parent infant mental health service.	CPH lead	3-5 years	Reporting such as GAD7, MORs	SO1		
Responsive infant feeding and helping to prevent excess weight in early childhood by developing a sustainable and impactful model of support and care for children and families	CPH lead	4- 5 years	Evaluation of the responsive feeding animations Establishment relationships with food programme Reduction in excess weight in year R NCMP	SO1,SO3		
Universal offer with increase uptake of health checks among smokers and deprived groups and follow up treatment action. Sustain Healthy Living Centres and local efforts to improve health and wellbeing. Sustain partnership work through Whole System Approach to Heathy/Obesity and engaging all partners	CPH leads	2025 to 2026	Model of NHS Health Checks in place with upstream prevention, delay and treatment to reduce/mitigate risk of LTCs including among underserved groups. Continue local access to lifestyle service via Healthy Living Centres.	SO4,SO3		
Increase identification and treatment of hypertension, cholesterol and AF in underserved groups	CPH lead	2026	Recorded prevalence and treatment levels in defined populations	SO3,SO4		

What we have committed to	Led by	Timescale	Measure	Shared Outcome	
Prevention Programme supporting the Integrated Care, the Adult Social Care MADE strategy, Smoke Free Generation and the Family Hubs Start for life programme					
Create a resilient and sustainable Health Protection assurance function for Kent	DDPH	2025	Effective function in place	SO2	
Identify system partners, roles and plans for public health emergencies, including epidemics and pandemics.	DPH	commenced 2024	EPRR structures and plans are in place, including PH HP function, epidemic/pandemic plans are drafted.	SO2	
Ensuring maximised uptake and equity of immunisations and screening.	DDPH	2025	Levels of immunisation and screening overall and by groups	SO1, SO3,SO4	
Improving equity and health outcomes in coastal areas by introducing Marmot Coastal Areas	DPH	2024 to 2026 commissione d activity	Increased number of residents in work. Improved skills for employment.	SO1,SO2, SO3	

Proposed Priorities to Improve Health and Wellbeing~ Public Health

What we have committed to	Led by	Timescale	Measure	Shared Outcome
Enabler				
 Research Develop and implement joint Research Innovation and Improvement function with ICB Formal KCC oversight and decision making process for Research related activities apply for up to 5 to 10 large research funding opportunities (up to or around £1 million) in year with a view to achieve at least 1 successful funding Complete interactive evaluation framework for Kent & Medway support population health management and health inequalities programmes 	СРН	Commenced Oct 24 Commenced Oct 24	from senior leadership accepted - At least one successful funding approval	SO1,SO2, SO2 SO4
 Further Cohort model development supported by Whole Systems Partnership supporting transformation review, health needs assessment and ICB strategic prioritisation Further education and training for the KPHO team New Health Inequalities Surveillance tool Complete full round of Area Based HCP Needs Assessments Establish network for stakeholder insights Conducting initial stakeholder evaluation of the Kent JSNA and regular framework for future measurement of impact 	СРН	Ongoing Oct 2025 Commence d Oct 2024 March 2025 Jan 2025	 Cohort model outputs acknowledged in various board level reports, at least 2 peer reviewed publications completed to contribute to national evidence base Regular model development and design by KPHO team HI Tool launched All 4 HCP HNAs completed (including Swale) JSNA evaluation report and evaluation framework completed 	SO1,SO2, SO2 SO4

Proposed Priorities to Improve Health and Wellbeing~ Public Health Education

What we have committed to	Led by	Timescale	Measure	Shared Outcome
MECC Tier 1 training and Train the trainer delivery programme	WFD	Ongoing	Numbers trained	SO2,SO3
MECC Trained Trainer delivery of Tier 1 and Tier 2 training	WFD	Ongoing	Numbers trained	SO2,SO3
Public Health Champions training (2 cohorts annually)	WFD	Ongoing	Numbers trained	SO3
Continue current training placements with - Public Health registrars (up to 1 year duration) – 1 to 2 per year - East Kent Hospitals FY Doctor (4 months duration) – 3 per year - GP Fellowship in Public Health – 1 per year - 2 GP trainee placements from August 2024 (4 months duration) - Maidstone and Tunbridge Wells Hospitals Foundation Year Doctor from August 2025 (4 months duration) – 3 per year	СРН	Ongoing	As per committments	SO1,SO2, SO3,SO4, SO5
New Level 7 Systems Thinking Apprenticeship cohort	L&D	March 2025	Numbers trained	SO2,SO3
Family Hubs Workforce Development Trauma Informed Healing Centre Training MECC programme for FHs MattieClick (Social Network Training) Perinatal MH Awareness Training Parent Infant Relationships Levels 1 and 2 Infant Massage Tiers 1 and 2 Video Interactive Guidance Training Baby Friendly Initiative Training (Breast Feeding training)	CYP PH	Dec 2025 March 2025 / Ongoing Elements	Numbers trained	SO1,SO2, SO3
Business cases and Funding applications in progress for equity training with specific communities including GRT, LGBTQ+ and Youth	WFD and FH WFD	March 2025	Success of Applications	SO2,SO3, SO4

Measures within the Logframe ~ Public Health

Objectively Verifiable Indicators	Timescale	Progress
By 2026-28, life expectancy at birth in Kent will increase by 1.5 years for males and 1 year for females. Additionally, the slope index of inequality for life expectancy at birth will decrease by 2 years for males and 0.5 years for females.	2026	
Mental health - Improve access rates to children and young people's mental health services for 0-17 year olds, for certain ethnic groups, age, gender and deprivation.		
The proportion of adults in Kent who are physically inactive will have fallen from 22.3% in 2020/21 to 20%.	2028	
By 2028, the proportion of adults in Kent and Medway who are overweight or obese will have fallen from 64.1% in 2020/21 to 62%.	2028	
By 2028, smoking prevalence in adults in routine and manual occupations (18-64) will have decreased by 9 percentage points from 28.1% in Kent and 20.1% in Medway in 2021.	2028	
Hospital admissions in Kent due to alcohol will have fallen from 418.7 in 2021/22 to 395 per 100,000.	2028	
The suicide rate for persons will be similar or better than the England average (England currently 10 per 100,000).	2028	
The mortality rate from drug misuse in Kent will remain at a similar level, which is similar to or better than the national average.	2028	
The proportion of children who are up to date with the vaccinations in the NHS routine list meets the national benchmark (95%).	2028	

Proposed Priorities to Improve Health and Wellbeing~ Communities

What we have committed to	Led by	Timescale	Measure	Shared Outcome
Undertake a review and revision of the Civil Society Strategy recognising the key role of the voluntary sector in supporting communities and in improving health and wellbeing.	Corporate Lead- Strategy Supported by Strategy Manager	Tbc provisional Jan 25-October 25 (dependent on budget saving decisions)	Revised and agreed Civil Society Strategy in place	SO2,SO3
Explore a potential Crowdfunding Fund with PH to support wellbeing within our communities.	Corporate Lead- Strategy, Strategy Officer	June 24- Nov 24 to be launched Dec 24 (provisional)	Crowdfunding Fund with PH in place and supporting key agreed priorities	SO2, SO3

Measures within the Logframe ~ Communities

Objectively Verifiable Indicators	Timescale	Progress
The proportion of people who feel lonely often or always will have reduced from 7.3% in 2020/21 to no more than 5% across Kent	2028	

Proposed Priorities to Improve Health and Wellbeing~ HROD

What we have committed to	Led by	Timescale	Measure	Shared Outcom e
Develop a broad employment offer that doesn't only focus on pay but continues to ensure the Authority has a strong position in the varied employment markets in which it operates	People Strategy Team	2027	KPI 7: % of employees who are satisfied with the total employment offer 56% (+0.1p.p.) KPI 9: % of employees who feel they are able to access the right learning and development opportunities to support their role 75.4% (+0.5p.p.)	SO6
Build organisational resilience – not only in terms of helping people meet the inevitable, oncoming changes in the way the Council continues to operate but also ensuring it has capable and resilient leaders and managers – both through developing those we have and finding the right type of people to take on those roles	Organisation Development & Staff Engagement	2027	KPI 1: % of employees who believe that KCC cares about the wellbeing of its staff 63.1% (0.0 p.p.) KPI 2: Average days lost to staff sickness 8.24 (+0.06 p.p.) KPI 3: % of employees who rate their engagement with KCC positively 62.3% (-1.3p.p.) KPI 9: % of employees who feel they are able to access the right learning and development opportunities to support their role: 75.4% (+0.5p.p.) KPI 6: % Voluntary Turnover 10.5% (-2.8 p.p.) KPI 5: % Internal Movement 10.7% (-1.9 p.p.) KPI 8: % of employees who rated their manager positively 73.4% (+0.5 p.p.) KPI 10: % of employees who rate the culture of KCC positively 70.5% (-0.6 p.p.) KPI 12: % of employees who rate inclusion and fair treatment in KCC positively 82.1% (+0.1 p.p.) KPI 11: % of employees that see our values demonstrated in the way we operate 71.9% (-0.1p.p.)	SO6

Proposed Priorities to Improve Health and Wellbeing~ HROD

What we have committed to	Led by	Timescale	Measure	Shared Outcome
Continue to focus on building an inclusive environment to create a culture where people feel supported to work, perform, innovate and challenge	People Strategy Team	2027	KPI 10: % of employees who rate the culture of KCC positively 70.5% (-0.6 p.p.) KPI 12: % of employees who rate inclusion and fair treatment in KCC positively 82.1% (+0.1 p.p.) KPI 11: % of employees that see our values demonstrated in the way we operate 71.9% (-0.1p.p.)	SO6
Engure Skill development alongside role design (not only the jobs that need doing but the jobs people want to do).	Organisation Development & Staff Engagement	2027	KPI 5: % Internal movement 10.7% (-1.9p.p.) KPI 7: % of employees who are satisfied with the total employment offer 56% (+0.1p.p.) KPI 9: % of employees who feel they are able to access the right learning and development opportunities to support their role 75.4% (+0.5p.p.)	SO6,SO2

Measures within the Logframe ~ HROD

Objectively Verifiable Indicators	Timescale	Progress
By 2028, the staff sickness rate will have reduced by 6%.	2028	
By 2028, staff diversity declaration rates will be at least 95% for the protected characteristics of ethnic background, gender, religion, sexual orientation, disability or age.	2028	
By 2028, 65% of employees report that their managers/organisation support their learning and development.	2028	
By 2028, 90% of employees feel that their role makes a difference to patients / service users / residents.	2028	

Proposed Priorities to Improve Health and Wellbeing ~ Procurement

What we have committed to	Led by	Timescale	Measure	Shared Outcome
Draft and publish KCC's Social Value Policy.	Commercial Ethics and Sustainability Lead	April 2027	Social Value commitments made and delivered in £	SO2, SO3
Promote Equality, Diversity and Inclusion in our supply chains, ensuring that suppliers understand the relevance of equality and diversity issues specific to the subject matter of the provision that they will deliver.	Commercial Ethics and Sustainability Lead	April 2027	Where applicable, supplier staff have received appropriate equality and diversity training.	SO2
Reduce the risk of Modern Slavery in our supply chains	Commercial Ethics and Sustainability Lead	April 2027	% of suppliers with published Modern Slavery statements % of suppliers accessing KCC modern slavery training developed by ASCH.	SO2
Reduce carbon emissions in our supply chains and securing Net Zero commitments from suppliers	Commercial Ethics and Sustainability Lead	April 2027	% of suppliers with a carbon reduction plan	SO2
Increase accessibility to contracting opportunities for local SMEs and VCSEs	Commercial Ethics and Sustainability Lead	April 2027	Total spend with SMES Total spend with VCSEs The proportion of the Council's third party spend with: • Kent suppliers • Micro SMEs • SMEs • VCSEs	SO2

Measures within the Logframe ~ Procurement

Objectively Verifiable Indicators	Timescale	Progress
By April 2027, the spend by Kent County Council that is in the County will be 45%, with 35% of the total spend with local SMEs, 10% with Micro SMEs and 10% with VCSEs	April 2027	
For the emissions we can influence to achieve net zero by 2045, with an ambition to reach an 80% reduction by 2036 to 2039.	2045	

What we have committed to	Led by	Timescale	Measure	Shared Outcome			
Adult Social Care face increasing challenges around rising need and demand against a challenging resource position. A heightened emphasis on prevention is required both to improve health and wellbeing and to prevent, reduce and delay the need for social care. The priorities below were developed following workshops between Adult Social Care and Public Health Officers:-							
Creating community capacity for wellbeing and prevention							
Social Prescribing Platform (pre-front door) Develop and implement a digital solution across Kent and Medway ICS that signpost and connect people and communities to information, advice, guidance, and services. This will allow us to achieve one approach for a directory of service across Kent and Medway.	Head of Business Delivery Unit	First phase procure platform by mid-June and launch across Kent, Medway, and Swale from September 2024	Evaluation framework in development	SO2,S03, SO4			
Digital Front Door and Digital Self-Serve (pre-front door) Raise awareness of Connect to Support (Information, advice, and guidance platform) Raise awareness and embed self-assessment Raise of awareness of financial calculator How much you will pay for care and support - Kent County Council Implement online financial by December 2024	Project Manager Innovation Delivery Team	Ongoing	Increased number accessing Kent.gov (23/24 baseline: 211,897, IAG platform (23/24 baseline) 48,034. Reduction in number of people making contact with (23/24 Q4) baseline 21,000, Number contact resolved and makingcontact again within 3 months (23/24 Q4) baseline 4%, proportion people finding information easily	SO2,SO3,SO4			

What we have committed to	Led by	Timescale	Measure	Shared Outcome
Asset and strength-based approaches connecting & collaborating To explore together how we can strengthen and work with community organisations and partners to help people live their glorious good lives. Describe the current reality and explore how we can make the best use of our community resources starting in one Art of the Possible Area – Thanet. Considering the accessibility of the community assets. Exploring the concept of community Connectors	Head of Business Delivery Unit	Art of the possible workshop June '24. Start Art of the Possible area September '24		SO2,SO3,SO4
Understanding our Communities Through community engagement officers, getting to know our communities to inform targeted prevention interventions.	Innovation and Partnerships Team	Ongoing	Case studies Data and insights	SO2,SO3,SO4
 Short term service free up to 10 weeks to support hospital discharge, reablement. Private pay offer Private Pay Service provided by Argenti Embed TELS within ASC Connect Embed the use of Howz (lifestyle monitoring) to inform ongoing care and support. And test Doris Pro 2. The combination of the sensor and the dashboard provide information about activity and reports both normative behaviour and decline. Data is processed and aggregated to determine if there have been any significant deviations in resident activity. Working with Kent Colleges to utilise TEC rooms/hubs to showcase and train on technologies TELS information, advice and guidance to help people consider how they can use technology to remain independent – development of virtual house 	Innovation Delivery Team Senior Project Manager	Ongoing	 Number of people with short term TELS baseline data (June '24) 149 referrals baseline: Number of people accessing private pay baseline (June '24): 12 Feedback and studies Quality assurance 	SO3,SO4,SO5

What we have committed to	Led by	Timescale	Measure	Shared Outcome
More people with co-occurring physical and mental health conditions are identified	ed early and supported to	live well and safe fror	n harm and neglect	
Quality supervision and workforce development – audit of what supervision is happening	Strategic Safeguarding and Quality Assurance Manager	As at End August 2024	Number completed – to date 140	SO3,SO4,SO5,SO6
Create a social care academy where there are simulated learning environments bringing together learning events to increase awareness	Principal Social Worker	Ongoing	Number of staff accessing the offer	SO2,SO3,SO4,SO5, SO6
Bring in lived experience to the reflective learning teams – embed trauma informed health approaches. Self-neglect is a national theme in SAR's and is local within Kent. Ongoing work within KMSAB and through our local SSU team	Strategic Safeguarding and Quality Assurance Manager	Ongoing	Number of staff undertaking learning	SO6

What we have committed to	Led by	Timescale	Measure	Shared Outcome
More people age and live well at home with the right care at the right time in the right place				
To scope the ideas that came up from Joint ASC and PH away day (March '24) Discharge welcome pack, Wrap around befriending and Social connection work	Innovation and Prevention Manager	Once in post	Interventions in place	SO3,SO4,SO5
To use data to understand the drivers of demand amongst those who draw on care and consider where the greatest opportunities to prevent, reduce, delay demand might be. Use data to determine actions that level up the opportunities through targeted preventative interventions.	Innovation and Prevention Manager	Once in post	Evidence of data riven action	SO3,SO4
Develop Falls Prevention approach in partnership with Health. Exploring how data can used to proactively identify people at risk of a fall and have in place a prevention falls offer which will include digital. Small partnership task and finish group to scope and agree approach. Scopping of care homes to determine how the Digitising Social Care funding can be used to adopt falls prevention technologies.	Innovation Delivery Team Senior Project Manager Linked CPH	March 2025	Falls Prevention Plan	SO3,SO4,SO5
Prevention Technologies within Care Homes Continue to test Feebris (digitally enabled programme for proactive risk assessment and detection of deterioration) in 30 care homes. The platform connects to a range of sensors and captures risks empowering proactive management of risks such as falls and deterioration From July '24 Health will start to use the Feebris monitoring to support people with heart failure. Using additional equipment to monitor symptoms to identify deterioration quicker and allow for treatment to commence within the care home and avoid hospital admission.	Innovation Delivery Team Senior Project Manager	Funded to March '25	Independent evaluation of system impact Number of people monitored by Feebris – baseline data (May '24): 719 people	SO3,SO4,SO5

What we have committed to	Led by	Timescale	Measure	Shared Outcome
More people age and live well at home with the right care at the right time in the right place				
Support for informal Carers Carers Strategy and Carers Strategy Group focused on delivery plan Carers campaign funded by Accelerating Reform Fund, went live at the start of June '24. Employers Carers Pack funded by Accelerating Reform Fund Carers care technology and support funded by Accelerating Reform Fund	Assistant Director ASC and Health	Strategy is 2022-2027 March 2025	Number of carers accessing a carers assessment – baseline: (Q4 23/24) 881 baseline carer satisfaction 190 satisfied compared with 50 not satisfied.	SO4
Digitising Social Care Theoprocess of digital transformation can dramatically improve the quality and safety of care, with secure, accessible patient records and real time data integration.	Project Manager, Design and Learning Centre Programme Team, Innovation and Partnerships Team	March '25	80% of all ASC providers to hold digital record. (March 24, 57.9%)	SO3,SO4,SO5
Care Sector Workforce Training Training programme on tissue viability and pressure ulcer awareness. Range of webinars and support on Community Care Support for FreeStyle Libre (Diabetes), Dementia Guidance, Macmillan Palliative Care Toolkit, Recognising the Vulnerable Foot, Suicide Prevention, Practical Measurement of Hypertension, Sarcopenia in Frailty and Delirium Assessment & management across the system.	Care Sector Workforce Manager	Ongoing	Number of people accessing training and evaluation from training	SO3,SO4,SO5, SO6
Digital Inclusion – Digital Kent Digital inclusion strategy - in draft Digital Kent is working to improve digital inclusion and capabilities in the county of Kent. Through digital support and connective schemes. To help people connect through digital and reduce social isolation.	Digital Lead (Financial Hardship Programme Project Manager)	March '25	Number accessing digital Kent Case studies / feedback Baseline ASC survey 2022/23 – 155 often/sometimes felt lonely and 130 hardly/never felt lonely	SO2,SO3

Measures within the Logframe ~ Adult Social Care

Objectively Verifiable Indicators	Timescale	Progress
The proportion of people who feel lonely often or always will have reduced from 7.3% in 2020/21 to no more than 5% across Kent	2028	
By 2028, the rate of emergency admissions for those who are frail will have reduced by at least 1.5% to the rate it was in 2018 (4,556 per 100,000).	2028	
By 2028, maintain the rate of emergency admissions for those with one or more long term condition to the level it was in 2024.	2028	
By 2028, we will increase the proportion of people who receive long-term support who live in their home or with family.	2028	
B\(\frac{1}{2}\)028, the people describing their overall experience of making a GP appointment as good will have increased from 49% in 2022 to at least 60%.	2028	
By 2028/29, the percentage of people aged 65 and over who were still at home 91 days after discharge from hospital into reablement services will have increased in Kent to at least 85% (2021/22: Kent 84.5%)	2028	

Proposed Priorities to Improve Health and Wellbeing ~ GET

What we have committed to	Led by	Timescale	Measure	Shared Outcome		
Deliver the Kent and Medway Economic Framework (KMEF)	Deliver the Kent and Medway Economic Framework (KMEF)					
Co-develop a health, work & skills strategy	Head of Economy	May 2025	Health and Work Strategy in place endorsed by key local stakeholders	SO2, SO3, SO6		
Develop a Strategic Partnership for Health and the Economy	Head of Economy	Commenced October 2024	Partnership established with regular meetings. Key employment sectors represented by partnership membership.	SO2, SO3, SO6		
Develop an enhanced place-based innovation partnership, that supports cluster development (including in Agri-Tech, Med-Tech and Life Sciences) in a class that support population health & wellbeing.	Head of Economy	December 2025	Partnership established & Cluster Hubs developed	SO6		
Embed the Local Skills Improvement Plan at the heart of a closer relationship between employers, further education and other skills providers to meet current and future skills needs of those with ill-health	Head of Economy	Ongoing	% of population with qualifications No. of apprenticeship starts	SO6		
Ensuring that everyone who wants a job can find work including through the roll out of supported employment programmes	Head of Economy	Ongoing	Economic Activity (aged 16-64) Claimant Count Employment Rate	SO2		
Building links between anchors of growth, key investments and community opportunity by exploring opportunities for local procurement and supply chain development including healthy local food	Head of Economy	Ongoing	Local procurement strategy developed and agreed by anchor institutions	SO2		

Proposed Priorities to Improve Health and Wellbeing ~ GET

What we have committed to	Led by	Timescale	Measure	Shared Outcome
Climate Change Adaptation				
KCC Climate Change Adaptation Action Plan completed and adopted by KCC	Head of Environment	December 24	Plan complete and adopted	SO2
Carry out risk assessments of KCC Services	Head of Environment	March 26	Risk assessments	SO2
Complete a risk profile of KCC based on the risk assessments	Head of Environment	June 26	Risk Profile for KCC	SO2
Produce an action plan to inform a 3yr work programme	Head of Environment	March 27	Action Plan	SO2
Detivery of Action plan	Head of Environment	2027 onwards	TBC when plan is written	SO2
Identify stakeholders for countywide Climate Change Adaptation plan as part of 2050 roadmap.	Head of Environment	2028	Stakeholder Group set up	SO2

Proposed Priorities to Improve Health and Wellbeing ~ GET

What we have committed to	Led by	Timescale	Measure	Shared Outcome
Build personal and community connections, especially for vulnerable residents, through the development and expansion of social prescribing				
Research and implement a service user management and reporting system to be used across all Positive Wellbeing and GET social prescribing services.	Business Innovation Manager	March 25	System implementation	SO2,SO3
Ensure a consistent approach to the data collection and evaluation of social prescribing across G&C services.	Business Innovation Manager	March 27	Guidance and application of a standardised evaluation method.	SO2,SO3
Scope opportunity to use the Kent, Medway & Sussex Secure Data Environment (SDE) to measure impact of social prescribing (and the potential to measure impact of other GET services) at a population level.	Business Innovation Manager	March 26	Proposal, including use cases, on how we could use the SDE effectively.	SO2, SO3
Facilitate residents access to community resources, activities and services that improve personal wellbeing / quality of life. (Community Wardens)	Head of Community Safety	Ongoing	Specific Resident Task and Survey Data	SO2,SO3,SO4
Wight with partners to expand social prescribing addressing the wider derinants of health locally including loneliness, mental health issues, physical activity and financial difficulties. Identify the baseline reach and propose a KPI.	Business Innovation Manager	March 25	Determine a KPI for increasing the reach of GET social prescribing services.	SO2,SO3
Services involved in this activity include:				502 502
Green social prescribing network				SO2,SO3
Positive Wellbeing				SO2,SO3
Know Your Neighbourhood project				SO2,SO3
Community Wardens				SO2,SO3,SO4,SO5
Library Services				SO1,SO2,SO3
Arts and Culture				SO2,SO3
Public Transport				SO2

Measures within the Logframe ~ GET

Objectively Verifiable Indicators	Timescale	Progress
Reduce the % of economically inactive people in the Kent & Medway workforce (aged 16 to 64) from 20.9% in 2023 to the pre-pandemic level of 18.5% in 2019	2028	
By 2028, the proportion of children living in relative poverty in Kent and Medway will be reduced from 18% in 2022 to 17%.		
For the emissions we can influence to achieve net zero by 2045, with an ambition to reach an 80% reduction by 2036 to 2039.		
Bw2028/29, the proportion of people who feel lonely often or always will have reduced from 7.3% in 2020/21 to no more than 5% across Kent and Medway.		

Thank you to Colleagues who have found the time to support and contribute to this endeavour linking and working with their teams

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KENT COUNTY COUNCIL - PROPOSED RECORD OF DECISION

DECISION TO BE TAKEN BY:

DECISION NO:

Cabinet

24/00115

For publication: Yes

Key decision: Yes

Title of Decision:

Adoption of the Integrated Care Strategy Delivery Plan

Decision: Cabinet propose to:

- a) To ADOPT the Integrated Care Strategy Delivery Plan on behalf of Kent County Council
- b) To DELEGATE authority to the Director of Public Health in consultation with the Cabinet Member for Adult Social Care and Public Health and Leader of the Council to refresh and/or make non-substantial revisions to the Integrated Care Strategy Delivery Plan as appropriate during the lifetime of the document.
- c) To DELEGATE authority to the Director of Public Health, in consultation with the relevant Corporate Directors of affected services, to take relevant actions, including but not limited to finalising the terms of, and entering into required contract or other legal agreements, as necessary to implement the decision.

Reason for Decision:

To adopt the ICS Delivery Plan and to confirm the corporate position in the delivery of existing and new priorities.

The Delivery Plan sets out the proposed priorities for action, developed by each corporate directorate, that will contribute to improved local health and to the delivery of the Kent and Medway Integrated Care Strategy (ICS) alongside the current contributions that the Council is making to the ICS Shared Delivery Plan.

Background - Provide brief additional context

The Kent and Medway Integrated Care Strategy/Kent Joint Local Health and Wellbeing Strategy Delivery Plan was endorsed by Cabinet in July 2024. At that point it was a high level overview which did not commit KCC to any specific actions and its intended purpose was to ensure that all the programmes of work currently underway were aligned to relevant strategies.

Since then the Delivery Plan has evolved and work has taken place within each Council Directorate to capture work currently in train that contributes to improved health tackling the full range of wider determinants as well as addressing inequalities. As health is strongly impacted on by a wide range of social, economic, educational, community and environmentally focused issues, all parts of KCC are playing a key role in health locally.

Additionally, we wish to improve health locally and each directorate has a part to play. As a result directorate teams have developed and agreed priority actions that they will take over the next one to three years that will impact positively on local health. These have been largely framed to be of low or no cost, given the financial challenges we face.

The existing work and the new planned activity together represent KCCs contribution to the delivery of the Kent and Medway Integrated Care Strategy.

Financial Implications:

The detailed financial costs if any, will be agreed and developed within each directorate. Where possible all proposed incremental developments will be at low or no cost. Should any of the activity require additional decision making, this will be done via appropriate governance at a later date.

Legal Implications

KCC, the local NHS and Medway Council are statutory members of the Kent and Medway Integrated Care Partnership. The Health and Care Act 2022 requires Integrated Care Partnerships to produce an Integrated Care Strategy. Commissioners must have regard to the relevant Integrated Care Strategy when exercising any of their functions, so far as relevant.

Equalities Implications:

An Equality Impact Assessment for the Shared Delivery Plan has been completed and shows no negative impact on any protected characteristics.

Data Protection Implications:

Data will be managed in accordance with existing Service led data management arrangements, in accordance with Data Protection Legislation.

Any new monitoring or review arrangements of sensitive health data will be subject to the data protection assessment process.

Cabinet Committee recommendations and other consultation:

The proposed decision will considered at the Health Reform and Public Health Cabinet Committee on 21 January 2025 prior to decision by Cabinet on 30 January 2025.

Any alternatives considered and rejected:

Do nothing; This would potentially negatively impact on the health of the people of Kent. It would additionally impact negatively on our reputation as a key local leader and partner in the wider Kent system and Integrated Care System.

Any interest declared when the decision was taken and any dispensation granted by the Proper Officer:

••••••	•••••
signed	date

EQIA Submission – ID Number Section A

KCC adoption of ICS delivery Plan	
Responsible Officer Mike Gogarty	
	KCC Action Plan Priorities to deliver improved health and the ICS
	Strategy
rement	
	KCC adoption of ICS delivery Plan
e Activity	
Responsibility	
	Adult Social Care and Health
	Public Health
ervice	Anjan Ghosh
	Mike Gogarty rement e Activity Responsibility

Aims and Objectives

Responsible Director

The Aim of the Strategy is to Improve the Health and Wellbeing of the people of Kent.

Richard Smith

The approach is to deliver actions across the whole system that will improve health though addressing the full range of wide determinants of health including socioeconomic, health behaviours, health and care services and the environment.

The specific work ask here is to agree the priority actions that KCC will take to play its role as a key system leader and player in this endeavour.

A key focus of the strategy is to address inequalities in health and the range of upstream inequalities that impact on the wellbeing of individuals and communities.

Delivery of the strategy through agreed actions will have a positive impact on Equality in Kent

Section B – Evidence			
Do you have data related to the	yes		
protected groups of the people			
impacted by this activity?			
It is possible to get the data in a timely	yes		
and cost effective way?			
Is there national evidence/data that	yes		
you can use?			
Have you consulted with stakeholders?	In developing the IC Strategy		
Who have you involved, consulted and engaged with?			
A range of community groups were consulted in developing the IC Strategy as well as VCSE interests,			
Additionally, a public consultation exerci-	se took place led by NHS colleague		
Has there been a previous Equality	no		
Analysis (EQIA) in the last 3 years?			
Do you have evidence that can help	yes		
you understand the potential impact of			
your activity?	Page 131		

Section C – Impact		
•		
Who may be impacted by the activity?		
Service Users/clients	yes	
Staff	yes	
Residents/Communities/Citizens	yes	
Are there any positive impacts for all or	yes	
any of the protected groups as a result		
of the activity that you are doing?		
Details of Positive Impacts		
Improved opportunities around employn	nent and careers	
Access to benefits		
Better education and best start in life, su	• •	
Improved social support within communities		
Better access to health and care services		
Improved support around healthy choices		
Improved transport and access		
Environmental improvements		
Better housing		
Negative impacts and Mitigating A	Actions	
19.Negative Impacts and Mitigating actions for Age		
Are there negative impacts for age?	no	
Details of negative impacts for Age		
Mitigating Actions for Age		
Responsible Officer for Mitigating		
Actions – Age		
20. Negative impacts and Mitigating action	ons for Disability	
Are there negative impacts for	no	
Disability?		
Details of Negative Impacts for Disability		
<u> </u>		
Mitigating actions for Disability		
Trining detroits for Disability		
Responsible Officer for Disability		
21. Negative Impacts and Mitigating action	ons for Sex	
Are there negative impacts for Sex	no	
Details of negative impacts for Sex		
Details of fregutive impacts for Sex		
Mitigating actions for Sex		
Willigating actions for Sex		
Posponsible Officer for Say		
Responsible Officer for Sex	ons for Condor identity/transgender	
22. Negative Impacts and Mitigating action		
Are there negative impacts for Gender	no	
identity/transgender	y soon don	
Negative impacts for Gender identity/transgender		
Mitigating actions for Gender identity/transgender		
Responsible Officer for mitigating	Dog 422	

actions for Gender			
identity/transgender			
23. Negative impacts and Mitigating acti	ons for Paca		
Are there negative impacts for Race	no		
Negative impacts for Race			
Wegative impacts for Nace			
Mitigating actions for Race			
Responsible Officer for mitigating			
actions for Race			
24. Negative impacts and Mitigating acti	ons for Religion and belief		
Are there negative impacts for Religion	no		
and belief			
Negative impacts for Religion and belief			
Mitigating actions for Religion and belief			
Responsible Officer for mitigating			
actions for Religion and Belief	and for Council Orientation		
25. Negative impacts and Mitigating acti			
Are there negative impacts for Sexual Orientation	no		
Negative impacts for Sexual Orientation			
Negative impacts for Sexual Orientation			
Mitigating actions for Sexual Orientation			
Witigating actions for sexual orientation			
Responsible Officer for mitigating			
actions for Sexual Orientation			
26. Negative impacts and Mitigating acti	ons for Pregnancy and Maternity		
Are there negative impacts for	no		
Pregnancy and Maternity			
Negative impacts for Pregnancy and Mat	ternity		
Mitigating actions for Pregnancy and Ma	ternity		
Responsible Officer for mitigating			
actions for Pregnancy and Maternity			
27. Negative impacts and Mitigating acti	·		
Are there negative impacts for	no		
Marriage and Civil Partnerships Negative impacts for Marriage and Civil I	 Partnershins		
Negative impacts for Marriage and Civil	רמו נווכו זוווף ז		
Mitigating actions for Marriage and Civil	Partnershins		
Tringating actions for Marriage and Civil	r draiteroriipo		
Responsible Officer for Marriage and			
Civil Partnerships			
28. Negative impacts and Mitigating acti	ons for Carer's responsibilities		
Are there negative impacts for Carer's	no		
responsibilities			
Negative impacts for Carer's responsibili	ties		
	Page 133		

Mitigating actions for Carer's responsibilities	
Responsible Officer for Carer's	
responsibilities	